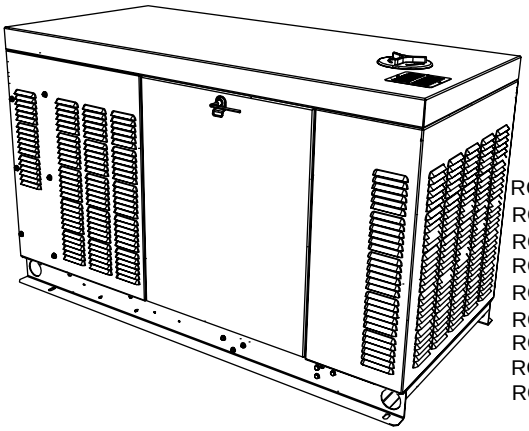
# Owner's Manual

## Spark-Ignited Stationary Generators

### Residential and Commercial



RG02224 - 2.4 L NA
RG02515 - 1.5 L NA
RG02724 - 2.4 L NA
RG03015 - 1.5 L NA
RG03224 - 2.4 L Turbo
RG03624 - 2.4 L TAC
RG03824 - 2.4 L TAC
RG04524 - 2.4 L NA
RG06024 - 2.4 L TAC

019320

**⚠WARNING**

Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

(W000209)

Register your Generac product at:
WWW.GENERAC.COM
1-888-GENERAC
(888-436-3722)

**SAVE THIS MANUAL FOR FUTURE REFERENCE**

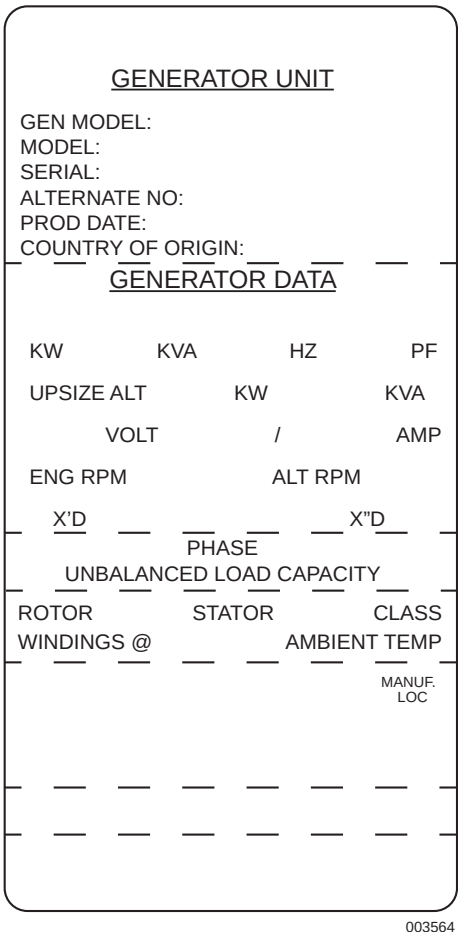
**Use this page to record important information about the generator set.**

For quick and easy reference, copy the information printed on the Unit Identification Label onto the sample label printed here. The Unit Identification Label is located on the base frame adjacent to the front engine mount on all models.

When contacting an Independent Authorized Service Dealer (IASD) about parts and/or service, always provide the complete model number and serial number.

**Operation and Maintenance:** Correct maintenance and care of the unit minimizes operating expenses and errors, and keeps operating expenses at a minimum. It is the operator's responsibility to perform all safety inspections, to verify all maintenance for safe operation is performed promptly, and to have the equipment inspected periodically by an IASD. Normal maintenance, service, and replacement of parts are the responsibility of the owner/operator and are not considered defects in materials or workmanship within the terms of the warranty. Individual operating habits and usage may contribute to the need for additional maintenance or service.

| **INDEPENDENT AUTHORIZED SERVICE DEALER LOCATION** |
|---|
| To locate the nearest INDEPENDENT AUTHORIZED SERVICE DEALER, please call this number: **1-800-333-1322** |
| or visit the dealer locator at: |
| ***www.generac.com/Service/DealerLocator/*** |




**Sample Label**

## ⚠ CALIFORNIA WARNING

This product can expose you to chemicals including benzene, a carcinogen and reproductive toxicant, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to: www.p65warnings.ca.gov

(P000808)

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# Section 1: Safety

## Introduction

Thank you for purchasing this stationary automatic standby generator set. It is designed to automatically supply electrical power to operate critical loads during a utility power failure.

This generator is designed to automatically supply electrical power to operate critical loads during a utility power failure. The unit is factory installed in an all-weather metal enclosure and **is intended exclusively for outdoor installation** using either natural gas (NG) or liquid propane vapor (LPV).

**NOTE:** All 22 – 48 kW units are field convertible between NG or LPV, while 60 kW units are built per fuel requirements and are not field convertible.

The generator is suitable for supplying typical residential/commercial loads, such as induction motors (sump pumps, refrigerators, freezers, air conditioners, furnaces, etc.), electronic components (computers, monitors, televisions, etc.), lighting, microwaves, and other residential and business loads, when correctly sized.

The information in this manual is accurate based on products produced at the time of publication. The manufacturer reserves the right to make technical updates, corrections, and product revisions at any time without notice.

### Read This Manual Thoroughly



**⚠WARNING**

Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury.

(W000100)

If any portion of this manual is not understood, contact the nearest Independent Authorized Service Dealer (IASD) for starting, operating, and servicing procedures. The owner is responsible for correct maintenance and safe use of the unit.

This manual must be used in conjunction with all other supporting product documentation supplied with the product.

IMPORTANT SAFETY INSTRUCTIONS. SAVE THESE INSTRUCTIONS for future reference. This manual contains important instructions which must be followed during placement, operation, and maintenance of the unit and its components. Always supply this manual to any individual who will use this unit, and instruct them on how to correctly start, operate, and stop the unit in case of emergency.

## Safety Rules

The manufacturer cannot anticipate every possible circumstance that might involve a hazard. The alerts in this manual, and on tags and decals affixed to the unit, are not all inclusive. If using a procedure, work method, or operating technique that the manufacturer does not specifically recommend, verify that it is safe for others and does not render the equipment unsafe.

Throughout this publication, and on tags and decals affixed to the unit, DANGER, WARNING, CAUTION, and NOTE blocks are used to alert personnel to special instructions about a particular operation that may be hazardous if performed incorrectly or carelessly. Observe them carefully. Alert definitions are as follows:

**⚠DANGER**

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

(D000001)

**⚠WARNING**

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

(W000002)

**⚠CAUTION**

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

(C000003)

**NOTE:** Notes contain additional information important to a procedure and will be found within the regular text of this manual.

These safety alerts cannot eliminate the hazards that they indicate. Common sense and strict compliance with the special instructions while performing the action or service are essential to preventing accidents.

## How to Obtain Service

When the unit requires servicing or repairs, contact Generac Customer Service at 1-888-GENERAC (1-888-436-3722) or visit ***www.generac.com*** for assistance.

When contacting Generac Customer Service about parts and service, always supply the complete model and serial number of the unit as given on its data decal located on the unit. Record the model and serial numbers in the spaces provided on the front cover of this manual.

## General Hazards

**⚠DANGER**

Loss of life. Property damage. Installation must always comply with applicable codes, standards, laws and regulations. Failure to do so will result in death or serious injury.

(D000190)



**⚠WARNING**

Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

(W000209)

**⚠WARNING**

Equipment damage. This unit is not intended for use as a prime power source. It is intended for use as an intermediate power supply in the event of temporary power outage only. Doing so could result in death, serious injury, and equipment damage.

(W000247)

**⚠WARNING**

Electric Shock. Only a trained and licensed electrician should perform wiring and connections to unit. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

(W000155)



**⚠WARNING**

Moving Parts. Keep clothing, hair, and appendages away from moving parts. Failure to do so could result in death or serious injury.

(W000111)



**⚠WARNING**

Moving Parts. Do not wear jewelry when starting or operating this product. Wearing jewelry while starting or operating this product could result in death or serious injury.

(W000115)

**⚠WARNING**

Risk of injury. Do not operate or service this machine if not fully alert. Fatigue can impair the ability to service this equipment and could result in death or serious injury.

(W000215)

**⚠WARNING**

Accidental Start-up. Disconnect the negative battery cable, then the positive battery cable when working on unit. Failure to do so could result in death or serious injury.

(W000130)

**⚠WARNING**

Injury and equipment damage. Do not use generator as a step. Doing so could result in falling, damaged parts, unsafe equipment operation, and could result in death or serious injury.

(W000216)

- Inspect the generator regularly, and contact the nearest IASD for parts needing repair or replacement.

## Exhaust Hazards



**⚠DANGER**

Asphyxiation. Running engines produce carbon monoxide, a colorless, odorless, poisonous gas. Carbon monoxide, if not avoided, will result in death or serious injury.

(D000103)



**⚠WARNING**

Asphyxiation. Always use a battery operated carbon monoxide alarm indoors and installed according to the manufacturer's instructions. Failure to do so could result in death or serious injury.

(W000178)

**⚠WARNING**

Equipment and property damage. Do not alter construction of, installation, or block ventilation for generator. Failure to do so could result in unsafe operation or damage to the generator.

(W000146)

**NOTE:** The generator must be installed and operated outdoors only.

## Fire Hazards



**⚠WARNING**

Fire and explosion. Installation must comply with all local, state, and national electrical building codes. Noncompliance could result in unsafe operation, equipment damage, death or serious injury.

(W000218)



**⚠WARNING**

Fire hazard. Use only fully-charged fire extinguishers rated “ABC” by the NFPA. Discharged or improperly rated fire extinguishers will not extinguish electrical fires in automatic standby generators.

(W000219)

**NOTE:** Comply with regulations of the Occupational Safety and Health Administration (OSHA). Also, verify the generator is installed in accordance with the manufacturer’s instructions and recommendations. Following correct installation, do nothing which might alter a safe installation and render the unit in noncompliance with the aforementioned codes, standards, laws, and regulations.

## Electrical Hazards



**⚠DANGER**

Electrocution. Contact with bare wires, terminals, and connections while generator is running will result in death or serious injury.

(D000144)



**⚠DANGER**

Electrocution. Water contact with a power source, if not avoided, will result in death or serious injury.

(D000104)



**⚠DANGER**

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(D000188)



**⚠DANGER**

Electrocution. Never connect this unit to the electrical system of any building unless a licensed electrician has installed an approved transfer switch. Failure to do so will result in death or serious injury.

(D000150)



**⚠DANGER**

Electrocution. In the event of electrical accident, immediately shut power OFF. Use non-conductive implements to free victim from live conductor. Apply first aid and get medical help. Failure to do so will result in death or serious injury.

(D000145)

## Explosion Hazards



**⚠DANGER**

Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.

(D000192)

## Battery Hazards



**⚠DANGER**

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(D000188)



**⚠WARNING**

Explosion. Do not dispose of batteries in a fire. Batteries are explosive. Electrolyte solution can cause burns and blindness. If electrolyte contacts skin or eyes, flush with water and seek immediate medical attention.

(W000162)



**⚠WARNING**

Explosion. Batteries emit explosive gases while charging. Keep fire and spark away. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(W000137)



**⚠WARNING**

Electrical shock. Disconnect battery ground terminal before working on battery or battery wires. Failure to do so could result in death or serious injury.

(W000164)



**⚠WARNING**

Risk of burns. Batteries contain sulfuric acid and can cause severe chemical burns. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(W000138)



**⚠WARNING**

Risk of burn. Do not open or mutilate batteries. Batteries contain electrolyte solution which can cause burns and blindness. If electrolyte contacts skin or eyes, flush with water and seek immediate medical attention.

(W000163)

Always recycle batteries in accordance with local laws and regulations. Contact your local solid waste collection site or recycling facility to obtain information on local recycling processes. For more information on battery recycling, visit Call2Recycle website at: ***http://Call2Recycle.org/locator***.

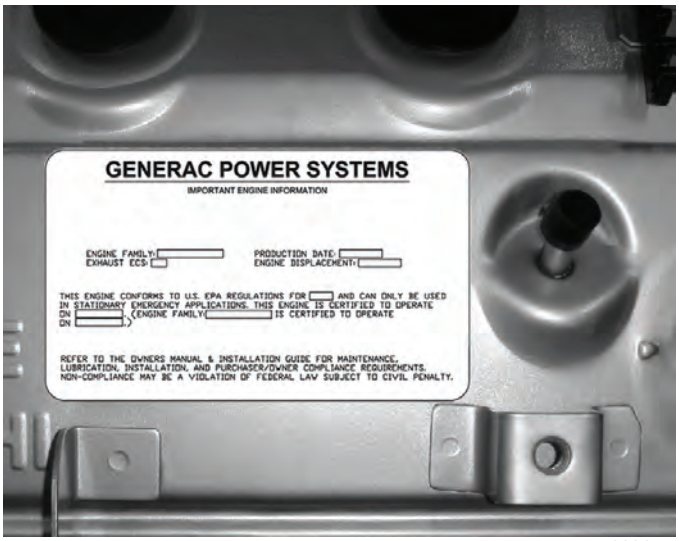
# Section 2: General Information

## Emissions

The United States Environmental Protection Agency (U. S. EPA) requires this engine to comply with exhaust emissions standards. Locate the Emission Control Information decal on the engine to review certification details. The engine in this generator is certified to operate on liquid propane or natural gas. The emissions control system for this engine is EM (Engine Modification) and ECM (Engine Control Module). See the included emissions warranty for emissions warranty information. Follow the maintenance specifications in this manual to ensure the engine complies with applicable emissions standards for the duration of the product's life.

### Emissions Data Plate

A data plate is attached to the valve cover to verify compliance with EPA emissions regulations.




009675

***Figure 2-1. Emissions Data Plate (Sample)***

# Specifications

| Model | 22 kW | 25 kW | 27 kW | 30 kW | 32 kW | 36 kW | 38 kW | 45 kW | 60 kW |
|---|---|---|---|---|---|---|---|---|---|
| **Engine** | **2.4L** | **1.5L** | **2.4L** | **1.5L** | **2.4L** | **2.4L** | **2.4L** | **2.4L** | **2.4L** |
| **Generator Set** | | | | | | | | | |
| Rotor insulation | Class H | | | | Class F | Class H | Class F | Class H | |
| Stator insulation | Class H | | | | | | | | |
| Dimensions L x W x H — in (cm) | 62.2 x 30.6 x 38.6 (158 x 77.2 x 98) | | | | 76.8 x 35 x 46.1 (195.1 x 88.9 x 117.1) | | | | |
| Product weight w/ steel enclosure — lbs (kg) | — | 865 (392) | — | 895 (406) | — | | 1,255 (569) | | 1,283 (582) |
| Product weight w/ aluminum enclosure — lbs (kg) | 900 (408) | 777 (352) | 940 (426) | 807 (366) | 1,225 (556) | 1,235 (560) | 1,202 (545) | | 1,230 (558) |
| Shipping weight w/ steel enclosure — lbs (kg) | — | 931 (422) | — | 961 (436) | — | | 1,355 (615) | | 1,383 (627) |
| Shipping weight w/ aluminum enclosure — lbs (kg) | 966 (438) | 843 (382) | 1,006 (456) | 873 (396) | 1,325 (601) | 1,335 (606) | 1,302 (590.6) | | 1,330 (603) |
| **Engine System** | | | | | | | | | |
| Type | In-line | | | | | | | | |
| Dry weight — lbs (kg) | 287 (130) | 243 (110) | 287 (130) | 243 (110) | — | | 287 (130) | — | |
| Bore — in (mm) | 3.41 (86.5) | 3.05 (77.4) | 3.41 (86.5) | 3.05 (77.4) | — | | 3.41 (86.5) | — | |
| **Engine System** | | | | | | | | | |
| Stroke — in (mm) | 3.94 (100) | 3.13 (79.5) | 3.94 (100) | 3.13 (79.5) | — | | 3.94 (100) | — | |
| Displacement — gal (L) | 0.63 (2.4) | 0.40 (1.5) | 0.63 (2.4) | 0.40 (1.5) | — | | 0.63 (2.4) | — | |
| Firing order | 1-3-4-2 | | | | | | | | |
| Direction or rotation | Clockwise from flywheel | | | | | | | | |
| Compression ratio | 9.5:1 | 11:1 | 9.5:1 | 11:1 | 9.5:1 | | | | |
| Spark plug gap — in (mm) | 0.042 (1.07) – 0.046 (1.17) | 0.035 (0.9) | 0.042 (1.07) – 0.046 (1.17) | 0.035 (0.9) | 0.028 (0.71) | 0.042 (1.07) – 0.46 (1.17) | 0.028 (0.71) | 0.042 (1.07) – 0.046 (1.17) | 0.028 (0.71) |
| Rated synchronous (rpm) | 1,800 | 3,600 | 1,800 | 3,600 | 1,800 | 3,600 | 1,800 | 3,600 | |
| **Cooling System** | | | | | | | | | |
| Water pump | Belt driven | | | | | | | | |
| Fan speed (rpm) | 1,980 | 2,484 | 1,980 | 2,484 | 1,500 | 1,865 | 1,500 | 1,865 | 2,100 |
| Fan diameter — in (cm) | 18.1 (46) | 17.7 (45) | 18.1 (46) | 17.7 (45) | 22.0 (56) | | | | |

| Model | 22 kW | 25 kW | 27 kW | 30 kW | 32 kW | 36 kW | 38 kW | 45 kW | 60 kW |
|---|---|---|---|---|---|---|---|---|---|
| **Engine** | **2.4L** | **1.5L** | **2.4L** | **1.5L** | **2.4L** | **2.4L** | **2.4L** | **2.4L** | **2.4L** |
| Fan mode | Pusher | | | | Puller | | | | |
| Air flow — $ft^3$/min ($m^3$/min) | 2,400 (68) | 2,490 (71) | 2,400 (68) | 2,490 (71) | 2,200 (62) | 2,725 (77) | 2,200 (62) | 2,725 (77) | 3,280 (93) |
| Coolant capacity — gal (L) | 2.5 (9.5) | 2.0 (7.6) | 2.5 (9.5) | 2.0 (7.6) | 2.5 (9.5) | | | | |
| Heat rejection to coolant — BTU/hr (kW) | 99,000 (28.99) | 112,000 (32.79) | 135,000 (39.53) | 135,000 (39.53) | 145,000 (42.46) | 193,000 (56.51) | 145,000 (42.46) | 193,000 (56.51) | 270,000 (79.06) |
| Max operating air temp on radiator | 150 °F (60 °C) | | | | | | | | |
| Max ambient temp | 140 °F (50 °C) | | | | | | | | |
| Thermostat (full open) | 190 °F (88 °C) | | | | | | | | |
| **Lubricating System** | | | | | | | | | |
| Oil pump type | Gear | | | | | | | | |
| Oil filter type | Full flow spin-on cartridge | | | | | | | | |
| Crankcase oil capacity — qts (L) | 4 (3.8) | | | | | | | | |
| Lubricating oil type | 5W-20 | | | | | | | | |
| **Air Intake System** | | | | | | | | | |
| Type | Naturally aspirated | | | | Turbo-charged/ after-cooled | Naturally aspira-ted | Turbo-charged/ after-cooled | Naturally aspira-ted | Turbo-charged/ after-cooled |
| **Exhaust System** | | | | | | | | | |
| Breather | Closed | | | | Open | Closed | Open | Closed | Open |
| **Exhaust System** | | | | | | | | | |
| Exhaust flow at rated output 60 Hz | 165 scfm | 203 scfm | 180 scfm | 237 scfm | 300 scfm | 420 scfm | 300 scfm | 420 scfm | 494 scfm |
| Exhaust temperature at rated output | 900 °F (482 °C) | 1,100 °F (593 °C) | 1,000 °F (538 °C) | 1,130° F (610 °C) | 1,075 °F (579 °C) | 1,100 °F (593 °C) | 1,075 °F (579 °C) | 1,100 °F (593 °C) | 1,050 °F (566 °C) |
| **Electrical System** | | | | | | | | | |
| Battery charge alternator | 12 V, 30 Amp | 12 V, 15 Amp | 12 V, 30 Amp | 12 V, 15 Amp | 12 V, 30 Amp | | | | |
| Recommended battery | Group 26 077483S | | | | | | | Group 24F 058208S | Group 26 077483S |
| Static battery charger | 2.5 Amp | | | | | | | | |
| **Governor System** | | | | | | | | | |
| Type | Electronic | | | | | | | | |
| Frequency regulation | Isochronous | | | | | | | | |

| Model | 22 kW | 25 kW | 27 kW | 30 kW | 32 kW | 36 kW | 38 kW | 45 kW | 60 kW |
|---|---|---|---|---|---|---|---|---|---|
| **Engine** | **2.4L** | **1.5L** | **2.4L** | **1.5L** | **2.4L** | **2.4L** | **2.4L** | **2.4L** | **2.4L** |
| Steady state regulation | +/- 0.25% | | | | | | | | |
| **Voltage Regulator** | | | | | | | | | |
| Type | Electronic | | | | | | | | |
| Frequency regulation | Single | | | | | | | | |
| Steady state regulation | +/- 1% | | | | | | | | |
| **Fuel System** | | | | | | | | | |
| LP fuel pressure | 11 – 14 in $H_2O$ (2.74 – 3.48kPa) | | | | | | | | |
| NG fuel pressure | 3.5 – 14 in $H_2O$ (0.87 – 3.48kPa) | | | | | | | | |

## Engine Oil Recommendations

Engine oil should be serviced in accordance with the recommendations of this manual to maintain product warranty. Generac maintenance kits consisting of engine oil, oil filter, air filter, spark plug(s), a shop towel, and a funnel are available through an IASD.

This unit is filled at the factory with 5W-20 engine oil. After the 30 hour break in, replace the oil with Generac proprietary 5W-20 synthetic oil. Once synthetic oil is used, it should be used for the life of generator. It is not recommended to go back to a mineral oil. Do not use special additives.

**NOTE:** If not already equipped, it is strongly recommended to use optional Cold Weather Start Kit for temperatures below 32 °F (0 °C). Utilize the Generac proprietary blended 5W-20 synthetic oil in all climates.

## Weather and Maintenance Kits

The following kits are offered to keep a generator running at its peak:

- Battery Heater Kit: Recommended for operating environments where temperatures drop below 32 °F (0 °C). The heater is powered externally by 120 VAC, 60 Hz.
- Engine Block Heater Kit: Recommended for operating environments where temperatures drop below 0 °F (-18 °C). The heater is externally powered by 120 VAC, 60 Hz.
- Scheduled Maintenance Kit: Includes recommended parts to maintain generator. See ***Service Maintenance Schedule*** for regular maintenance intervals.

For additional information, or to order any of these kits, please contact an IASD or customer service representative.

## Coolant Water Treatment

Use of incorrect coolants can damage the engine cooling system. Use demineralized water or distilled water for best results. Hard water causes scale deposits, which reduces cooling efficiency and raises internal temperatures, possibly leading to engine damage. Use an anti-corrosive to prevent corrosion in summer and anti-freeze to prevent freezing in winter.

Dilute the anti-freeze based on a theoretical temperature which is 9–18 °F (5–10 °C) below the lowest temperature expected in the area. A ratio of 40–60% is most common range.

| **Freezing Point °F (°C)** | -13 (-25) | -31 (-35) | -58 (-50) |
|---|---|---|---|
| **Coolant (% Volume)** | 40 | 50 | 60 |
| **Water (% Volume)** | 60 | 50 | 40 |

**IMPORTANT NOTE: Do not use propylene glycol type coolant. Using the wrong coolant, mixing different types of coolant, or even mixing different brands of the correct type of coolant, can produce unsatisfactory results, possibly leading to engine damage.**

**NOTE:** Use only Generac 50/50 ethylene glycol type coolant (available from any IASD).

## Fuel Requirements

The stationary emergency generator may be equipped with one of the following fuel systems:

- Natural gas (NG) fuel system
- Liquid propane (LP) vapor fuel system

Recommended fuels must have an energy density of at least 91,452 BTU/US gal (25.5 MJ/L) for LP or at least 1,036 BTU/$ft^3$ (37.3 MJ/$m^3$) for NG. If using LP, a minimum tank size of 250 US gal (946 L) is recommended.

## Fuel System Configuration

The RG06024 models are fuel specific for either propane or natural gas and cannot be modified. Other models are configured at the factory to use natural gas (NG) but are field convertible to use liquid propane (LP) vapor.

To reconfigure the fuel system, change fuel jet in demand regulator then navigate to appropriate menu in the controller to select the new fuel type. Before proceeding, be aware the fuel conversion software is password protected.

**NOTE:** Generac recommends fuel conversion be done by an IASD or a qualified, competent installation contractor or electrician who is familiar with applicable codes, standards, and regulations.

### Converting Fuel from NG to LPV

Proceed as follows to convert fuel from NG to LPV:

1. Turn off the main gas supply.
2. Remove battery negative cable (black) from battery negative (-) terminal.
3. See ***Figure 2-2***. Remove carburetor fuel hose (A) from outlet port (G).

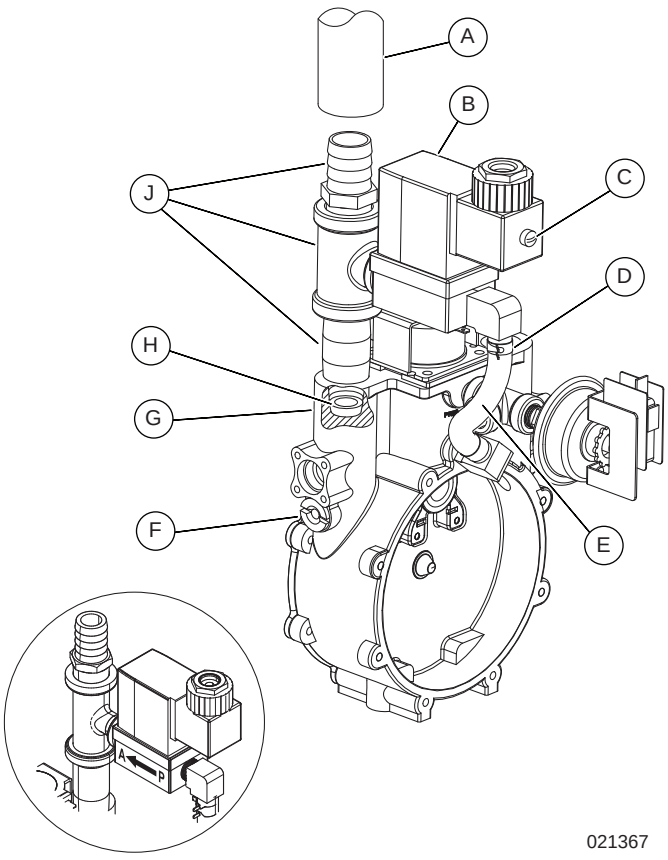



***Figure 2-2. Demand Regulator Assembly***

| | | | |
|---|---|---|---|
| A | Carburetor Fuel Hose | F | Fuel Jet Keeper Port |
| B | Solenoid Body | G | Outlet Port |
| C | Connector Screw | H | Fuel Jet |
| D | Spring Clamp | J | Black Pipe Assembly |
| E | Fuel Enrichment Hose | | |

4. Remove screw at front of power wire connector and pull connector from fuel solenoid.
5. Expand spring clamp (D) on fuel enrichment hose and remove from hose (E) barb.
6. Remove black pipe assembly (J) from outlet port. If clearance is not sufficient, first remove fuel solenoid assembly (B).
7. Rotate NG fuel jet (H) counterclockwise to remove from outlet port.

   **NOTE:** Both NG and LP fuel jets are slotted so they may be removed and installed using an ordinary flat blade screwdriver.
8. Rotate LP fuel jet counterclockwise to remove from jet keeper port (F).

   **NOTE:** The orifice size is stamped on each fuel jet. Fuel jet with larger orifice is used for running on NG.
9. Rotate LP fuel jet clockwise to install in outlet port.
10. Rotate NG fuel jet clockwise to install in fuel jet keeper port.
11. Install fuel solenoid assembly, if removed.

    **NOTE:** Solenoid must be installed with flow arrow pointed toward black pipe assembly. See ***Figure 2-2***.
12. Apply appropriate pipe sealant to threads of black pipe assembly and install into outlet port.
13. Expand spring clamp on fuel enrichment hose and install onto hose barb.
14. Push power wire connector onto fuel solenoid and install screw.
15. Install carburetor fuel hose onto outlet port.
16. Install negative battery cable (black) onto negative (-) battery terminal.
17. Turn on main gas supply.
18. See ***Changing Fuel Selection***.

### Changing Fuel Selection

**NOTE:** Failure to convert both the hardware and software will result in decreased performance and an increase in emissions, which is a violation of Environmental Protection Agency (EPA) regulations. It is the responsibility of the installer to verify only the correct recommended fuel is supplied to the generator fuel system. Thereafter, the owner / operator must verify only the correct fuel is supplied.

- Selecting the correct fuel type occurs during the ***Activating Unit*** process.

## Battery Requirements

| | |
|---|---|
| **Group 26, 12 Volt** | **1.5L, 2.4L Engines:** For areas where temperatures regularly drop below 32 °F (0 °C). Part number 077483S. |
| **NOTE:** Battery dimensions (L x W x H) for Group 26 battery must not exceed 8-3/16 in x 6-13/16 in x 7-3/4 in (208 mm x 173 mm x 197 mm). | |

### Battery Charger

A 2.5 amp battery charger is integrated into the control panel module. It operates as a “Smart Charger” which verifies output charging levels are safe and continuously optimized to promote maximum battery life.

### Battery Safety Precautions



**⚠DANGER**

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(D000188)



**⚠WARNING**

Explosion. Batteries emit explosive gases while charging. Keep fire and spark away. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(W000137)

Always recycle batteries in accordance with local laws and regulations. Contact your local solid waste collection site or recycling facility to obtain information on local recycling processes. For more information on battery recycling, visit Call2Recycle website at: ***http://Call2Recycle.org/locator***.

- Stationary emergency generators installed with automatic transfer switches will crank and start automatically when NORMAL (UTILITY) source voltage is removed or is below an acceptable preset level. To prevent automatic startup and possible injury to personnel, do not connect battery cables until NORMAL (UTILITY) source voltage at the transfer switch is correct and the system is ready to be placed into operation.
- Storage batteries give off EXPLOSIVE hydrogen gas. This gas can form an explosive mixture around the battery for several hours after charging. The slightest spark can ignite the gas and cause an explosion. An explosion can shatter the battery and cause blindness or other injury. Any area which houses a storage battery must be correctly ventilated. Do not allow smoking, open flame, sparks, or any spark producing tools or equipment near the battery.
- When working on the battery, always remove watches, rings, or other metal objects, and only use tools with insulated handles. Do not lay tools or metal parts on top of the battery.
- Discharge static electricity from the body before touching the battery by first touching a grounded metal surface.
- Wear full eye protection, protective clothing, and gloves when handling a battery.
- Immediately wash down spilled electrolyte with an acid neutralizing agent. Use a solution of 1 lb (500 g) bicarbonate of soda to 1 gal (4 L) of water. Add the bicarbonate of soda solution until evidence of reaction (foaming) has ceased. Flush the resulting liquid with water.

## Corrosion Protection

Periodically wash and wax the enclosure using automotive type products. Frequent washing is recommended in salt water/coastal areas. Use All Surface Protectant on all vinyl, rubber, and plastics to create a barrier which seals and protects the surface from water and UV rays.

# Section 3: Activation and Startup

## Orientation

**NOTE:** The 32 kW 2.4 L unit is depicted in the artwork used in this manual. The location and appearance of some components may vary between engine models.

See ***Figure 3-1***. The side of the enclosure with the viewing window (A) is identified as the rear of the generator set. The right and left sides are identified by standing at the rear and looking towards the front of the unit. The battery is located on the side of the unit (B).

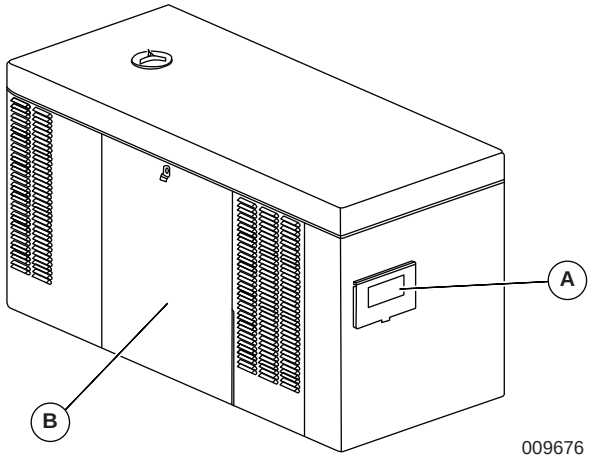



***Figure 3-1. Enclosure (Rear Left View)***

## Removing Side Access Panels

Proceed as follows to remove side access panels:

**NOTE:** Access panels are located at both the left and right sides of the enclosure.

1. Remove key from bag attached to door of unit.
2. See ***Figure 3-2***. Insert key (B) into latch (A) and rotate counterclockwise one-half turn.

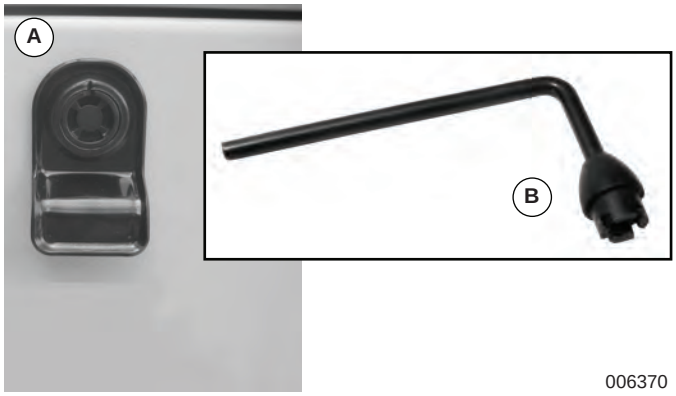



***Figure 3-2. Access Panel Key and Latch (Typical)***

3. Raise panel using thumb latch.

## Installing Battery

**⚠WARNING**

Explosion. Batteries emit explosive gases. Always connect positive battery cable first to avoid spark. Failure to do so could result in death or serious injury.

(W000133)

Proceed as follows to install battery:

1. Loosen the two screws with the nylon washers to release hold-down clamp from battery tray.
2. See ***Figure 3-3***. Install battery (C) onto tray.

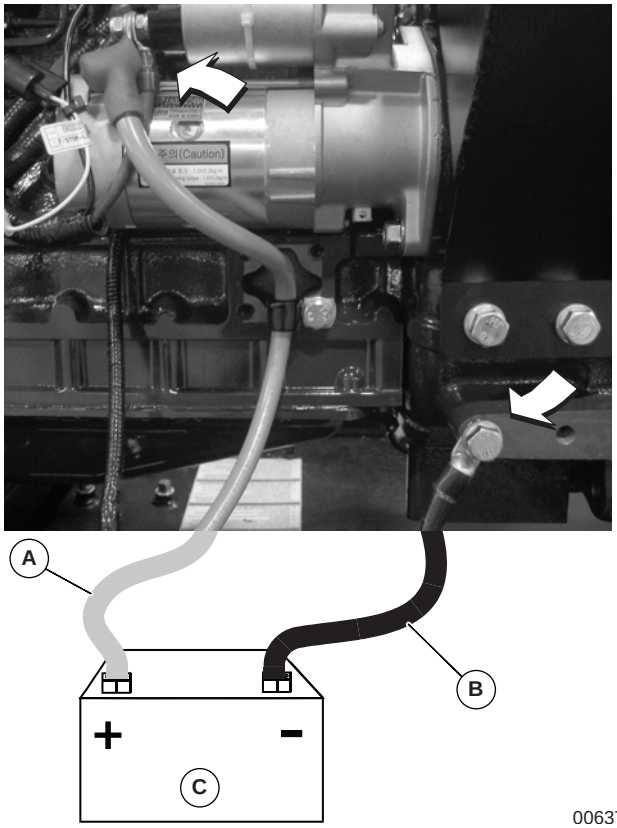



***Figure 3-3. Battery Cable Connections***

3. Install the two screws with the nylon washers to secure hold-down clamp to battery tray.
4. Install positive battery cable (red) (A) to positive (+) battery terminal.
5. Install negative battery cable (black) (B) to negative (-) battery terminal.

## Opening Viewing Window

Proceed as follows to open viewing window:

1. See ***Figure 3-4***. Remove plastic film from both sides of viewing window.

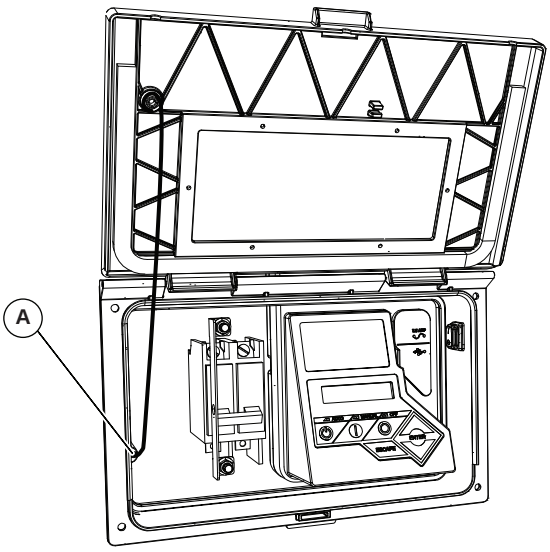



***Figure 3-4. Viewing Window***

2. Rotate viewing window upward to access control panel.
3. To hold viewing window in the open position, remove rod from clip at back of window and insert into hole in frame (A).

## Installing Generac Generator Connectivity Accessory Cellular (GGCAC) Device (If Equipped)

### Attaching Connectivity Harness to Cellular Accessory

Proceed as follows to attach connectivity harness to cellular accessory:

1. Align key in the connectivity harness with the slot in the mating connector on the cellular accessory.
2. Press connectors together.
3. Finger-tighten nut on the connectivity harness.
4. Turn the nut on the connectivity harness clockwise until fully seated.

### Attaching Cellular Accessory to Mounting Plate

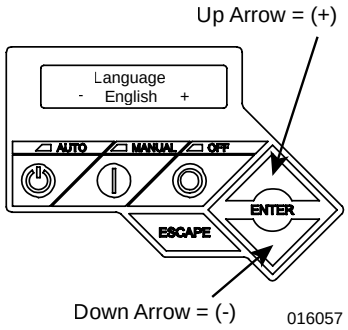
Proceed as follows to attach cellular accessory to mounting plate:

1. Align arrow on the cellular accessory with the arrow on the mounting plate.
2. Press cellular accessory flush with mounting plate.
3. Turn cellular accessory clockwise to attach to mounting plate until there is an audible click.

### Verifying Cellular Accessory Functionality

- Green LED on cellular accessory face will illuminate once the connectivity harness is fully connected.
- Green LED will slowly pulse while cellular accessory attempts to connect to generator and to cellular network.
- LED will be solid green when connected successfully. If the cellular accessory encounters an error, it will begin blinking. See ***Generator Connectivity Accessory, Cellular (GGCAC) troubleshooting*** guide.

# Activating Unit

| | | |
|---|---|---|
| **Display Reads:**<br><br> | **Generator Active** is displayed on the LCD when the unit is first powered up. After displaying firmware and hardware version codes, as well as other system information, the Installation Wizard is launched, and the Language screen is displayed.<br>Use UP ARROW or DOWN ARROW to scroll to desired language.<br>Press ENTER. | If the wrong language is selected, it may be changed later using the Edit menu. |
| **Display Reads:**<br>***Activate me (ENT) or ESC to run in manual*** | Press ENTER. | Press ESCAPE to abort the activation sequence. NOT ACTIVATED is displayed and the generator will run in manual mode only. Disconnect and reconnect the negative battery cable to restart the activation routine. If power is removed after a successful activation, no data is lost, but the time and date must be updated. |
| **Display Reads:**<br>***To Activate go to www.activategen.com*** | Go to www.activategen.com or call 1-888-9ACTIVATE (922-8482, US & Canada only) if activation passcode is not available.<br>If activation passcode is available, wait a few seconds for the next display. | |
| **Display Reads:**<br>***SN 1234567890 PASS CODE XXXXX*** | Use UP ARROW or DOWN ARROW to increase or decrease the digit to correspond to the first number of the passcode.<br>Press ENTER.<br>Repeat step to enter remaining digits. | Press ESCAPE to return to preceding digits if a correction becomes necessary.<br>If attempts to enter the activation code are unsuccessful, check the number against the code given on activategen.com. If it is correct, contact 1-888-9ACTIVATE (922-8482, US & Canada only). For international assistance, call 01-262-953-5155. |
| **Display Reads:**<br>***Select Hour (0-23) - 6 +*** | Use UP ARROW or DOWN ARROW to increase or decrease the hour. Press ENTER.<br>Use UP ARROW or DOWN ARROW to increase or decrease the minute. Press ENTER.<br>Use UP ARROW or DOWN ARROW to select the month. Press ENTER.<br>Use UP ARROW or DOWN ARROW to increase or decrease the date. Press ENTER.<br>Use UP ARROW or DOWN ARROW to increase or decrease the year. Press ENTER. | |
| **Display Reads:**<br>***Quiet Test Mode? Yes No*** | Use UP ARROW or DOWN ARROW to select either Yes or No.<br>Press ENTER. | Select YES to perform exercise at low speed. Select NO to perform exercise at normal operating speed. |

| | | |
|---|---|---|
| **Display Reads:**<br>***Select Hour (0-23) - 1 +*** | Set Exercise Time.<br>Use UP ARROW or DOWN ARROW to increase or decrease the hour. Press ENTER.<br>Use UP ARROW or DOWN ARROW to increase or decrease the minute. Press ENTER.<br>Use UP ARROW or DOWN ARROW to scroll to the day of the week. Press ENTER. | In AUTO mode, the engine starts and runs once each week at the time and day specified. During the exercise cycle, the unit runs approximately 12 minutes and then shuts down. Transfer of loads to the generator does not occur unless utility power fails. |
| **Display Reads:**<br>***Fuel Selection - LP + - NG +*** | Fuel Type Selection<br>Use UP or DOWN arrow to index to the fuel type.<br>Press ENTER.<br>Select the correct fuel based on the fuel connected at the installation site. | |

## Starting and Running Engine

Proceed as follows to start and run engine:

1. See ***Figure 3-5***. Pull up rubber flap covering fuse holder and verify installation of 7.5 amp fuse (A).

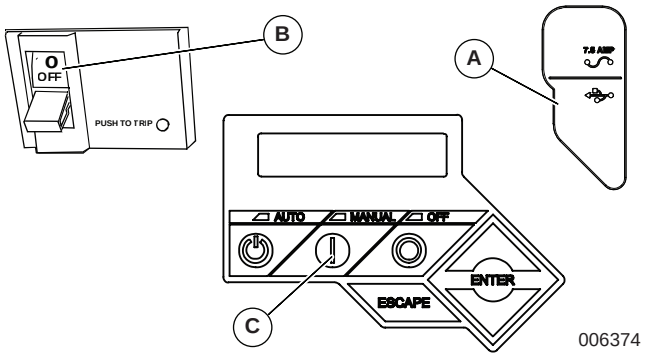



***Figure 3-5. Generator Control Panel***

2. Set generator main line circuit breaker (MLCB) (generator disconnect) (B) to OFF (OPEN).
3. Verify both generator emergency shutdown switches are ON (I). See ***Figure 3-6*** for locations.
4. Press MANUAL (C) on control panel to start engine. A blue LED will illuminate to confirm system is in MANUAL mode.
5. Allow engine to run until it reaches normal operating temperature.
6. Press OFF on control panel to stop engine. A red LED will illuminate to confirm system is in OFF mode.

## Operational Checks

**NOTE:** The following procedures require special tools and skills. Contact an IASD to perform these tasks.

### Self Test

Upon startup, the controller goes through a system self test which checks for the presence of utility voltage on the DC circuits. This is done to prevent damage if the installer mistakenly connects AC utility power sense wires into the DC terminal block. If utility voltage is detected, the controller displays a warning message and locks out the generator, thereby preventing damage to the controller. Remove power to the controller to clear this warning.

Utility voltage must be turned on and present at N1 and N2 terminals inside the generator control panel for this test to be performed and pass.

Before starting, complete the following:

1. Verify generator is OFF. A red LED on control panel will illuminate to confirm system is in OFF mode.
2. Verify generator MLCB (generator disconnect) is in OFF (OPEN).
3. Turn off all circuit breakers / electrical loads to be powered by generator.
4. Verify both generator emergency shutdown switches are ON (CLOSED). See ***Figure 3-6*** for locations.
5. Check coolant and engine lubricating oil levels. See ***Inspecting Coolant Level and Hoses*** and ***Inspecting Lubricating Oil Level and Drain Hose***.

During initial startup only, the generator may exceed the normal number of start attempts and experience an “over crank” fault. This is due to accumulated air in the fuel system during installation. Reset the control board and restart up to two more times, if necessary. If unit fails to start, contact an IASD for assistance.

.

## Checking Manual Transfer Switch Operation



**⚠DANGER**

Electrocution. Do not manually transfer under load. Disconnect transfer switch from all power sources prior to manual transfer. Failure to do so will result in death or serious injury, and equipment damage.

(D000132)

See transfer switch manufacturer's instructions.

## Electrical Checks



**⚠DANGER**

Electrocution. High voltage is present at transfer switch and terminals. Contact with live terminals will result in death or serious injury.

(D000129)

Proceed as follows to complete electrical checks:

1. Verify generator is OFF. A red LED on the control panel will illuminate to confirm system is in OFF mode.
2. Verify generator MLCB (generator disconnect) is set to OFF (OPEN).
3. Turn OFF all circuit breakers / electrical loads to be powered by generator.
4. Turn on utility power supply to transfer switch using means provided (such as a utility MLCB).
5. Use an accurate AC voltmeter to check utility power source voltage across transfer switch terminals N1, N2, and N3 (if 3-phase). Normal line-to-line voltage should be equivalent to rated unit voltage.
6. Check utility power source voltage across terminals N1, N2, and N3 (if 3-phase) and transfer switch neutral lug.
7. When utility supply voltage is compatible with transfer switch and load circuit ratings, turn OFF utility power supply to transfer switch.
8. Press MANUAL on control panel to crank and start engine.
9. Allow engine to warm up for about five minutes. Set generator MLCB (generator disconnect) to ON (CLOSED).
10. Connect an accurate AC frequency meter across transfer switch terminal lugs E1, E2, and E3 (if 3-phase) and verify correct rated frequency (50 Hz or 60 Hz).
11. Use an accurate AC voltmeter to check generator output voltage across transfer switch terminals E1 to E2, (E2 to E3 and E3 to E1 if 3-phase). Normal line-to-line voltage should be equivalent to site specific utility voltage.
12. Successively connect the AC voltmeter test leads across terminal lugs E1 and Neutral, then E2 and Neutral (and E3 and Neutral if 3-phase). Line-to-neutral reading in each case should match utility voltage reading. If system is 3-phase, verify generator phase rotation matches utility phase rotation.
13. Set generator MLCB (generator disconnect) to OFF (OPEN).
14. Press OFF on control panel to shut engine down.

**IMPORTANT NOTE: Do not proceed unless certain generator AC voltage and frequency are correct and within stated limits.**

## Testing Generator Under Load



**⚠DANGER**

Electrocution. Do not manually transfer under load. Disconnect transfer switch from all power sources prior to manual transfer. Failure to do so will result in death or serious injury, and equipment damage.

(D000132)

Proceed as follows to test generator set with electrical loads applied:

1. Verify generator is OFF. A red LED on the control panel will illuminate to confirm system is in OFF mode.
2. Turn OFF all breakers / electrical loads to be supplied by generator.
3. Turn OFF utility power supply to transfer switch, using means provided (such as a utility MLCB).
4. Manually set transfer switch to STANDBY position, i. e., load terminals connected to generator's E1, E2, and E3 (if 3-phase) terminals.
5. Press MANUAL on control panel. Engine will crank and start.
6. Allow engine to warm up for a few minutes.
7. Set generator MLCB (generator disconnect) to ON (CLOSED). The transfer switch is now powered by standby generator.
8. Turn ON circuit breaker / electrical loads powered by generator.
9. Connect a calibrated AC voltmeter and a frequency meter across terminal lugs E1, E2, and E3 (if 3-phase). Voltage should be approximately unit rated voltage. Test with clamp on amp meter to ensure unit is not overloaded.
10. Let generator run at full rated load for 20 – 30 minutes. Listen for unusual noises, vibration, or other indications of abnormal operation. Inspect for

oil leaks, evidence of overheating, or other problem conditions.

11. Turn OFF electrical loads when testing under load is complete.
12. Set generator MLCB (generator disconnect) to OFF (OPEN).
13. Allow engine to run at no-load for 2 – 5 minutes.
14. Press OFF on control panel to shut engine down. A red LED will illuminate to confirm system is in OFF mode.

## Testing Generator Emergency Shutdown Switch Operation

**⚠CAUTION**

Equipment Damage. The generator emergency shutdown switch is not to be used to power down the unit under normal operating circumstances. Doing so will result in equipment damage.

(C000399)

The generator is equipped with an independent means of shutting down prime mover (engine) for use in emergency situations. The shutdown mechanism, when activated, requires a mechanical reset.

See ***Figure 3-6***. Generators 15 kW and larger are equipped with two generator emergency shutdown switches. One shutdown generator emergency switch (A) is located on the generator roof above and to the right of the viewing window. The second generator emergency shutdown switch (B) is inside the control panel enclosure.

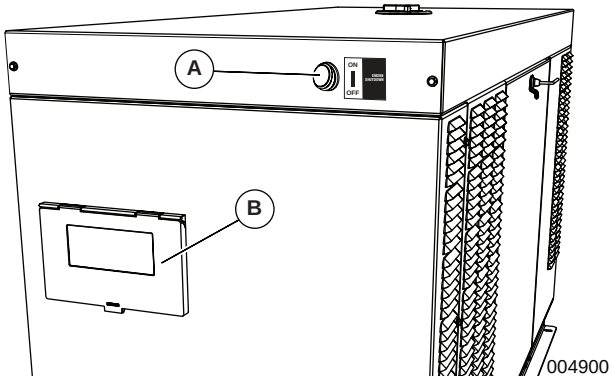



***Figure 3-6. Generator Emergency Shutdown Switches***

Proceed as follows to test generator emergency shutdown switches after installation to verify correct operation:

1. Verify generator emergency shutdown switches are ON (CLOSED).
2. Press MANUAL key on control panel keypad to start engine.
3. With engine running, set one generator emergency shutdown switch to OFF (OPEN). Engine should shut down immediately.
   - If engine stops, set generator emergency shutdown switch to ON (CLOSED), clear alarm on controller, and restart engine to verify generator is operating normally. After verifying normal operation of first generator emergency shutdown switch, verify operation of second generator emergency shutdown switch.
   - If engine does not stop, generator emergency shutdown switch is not functioning correctly. Contact an IASD.

**NOTE:** Generator emergency shutdown switches are not intended to be a primary means to shut down generator under normal operating conditions. Accidental activation of a generator emergency shutdown switch will prevent generator from operating during a power outage.

## Checking Automatic Operation

Proceed as follows to check system for correct automatic operation:

1. Verify generator is OFF. A red LED on control panel will illuminate to confirm system is in OFF mode.
2. Install front cover of transfer switch.
3. Turn ON utility power supply to transfer switch, using means provided (such as a utility MLCB).

   **NOTE:** Transfer switch will transfer back to UTILITY.
4. Set generator MLCB (generator disconnect) to ON (CLOSED).
5. Press AUTO on control panel. System is now ready for automatic operation.
6. Turn OFF utility power supply to transfer switch.

With the generator ready for automatic operation, the engine will crank and start when the utility source power is turned OFF after a 10 second delay (factory default setting). After starting, the transfer switch connects load circuits to the standby side. Let the system operate through its entire automatic sequence of operation.

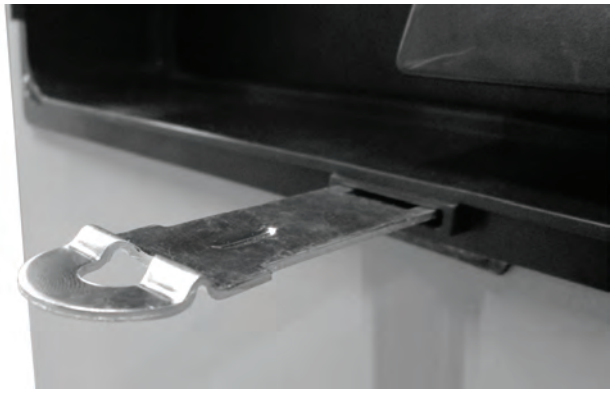
With the generator running and loads powered by generator AC output, turn ON the utility power supply to the transfer switch. The system transfers back to the UTILITY position and then runs through the cool down cycle and shuts down.

## Securing the Generator

Proceed as follows to secure generator:

1. Use key to install left and right side access panels.
2. Close viewing window.

   **NOTE:** See ***Figure 3-7***. Obtain viewing window hasp, if not installed. With retaining tab at the bottom, insert square end of hasp into slot below viewing window. Push on hasp until it snaps in place. Gently pull on hasp to verify that it will not come free.



006376

***Figure 3-7. Install Viewing Window Hasp***

3. Install customer supplied padlock into hasp.

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# Section 4: Operation

## Control Panel

**DANGER**

Automatic start-up. Disconnect utility power and render unit inoperable before working on unit. Failure to do so will result in death or serious injury.

(D000191)

**NOTE:** The control panel is intended for use by qualified service personnel only.

The control panel is located behind the viewing window at the rear of unit. See ***Figure 3-5*** and ***Figure 4-1***.

**NOTE:** For added security, place a DO NOT OPERATE tag or placard on both control panel and transfer switch.

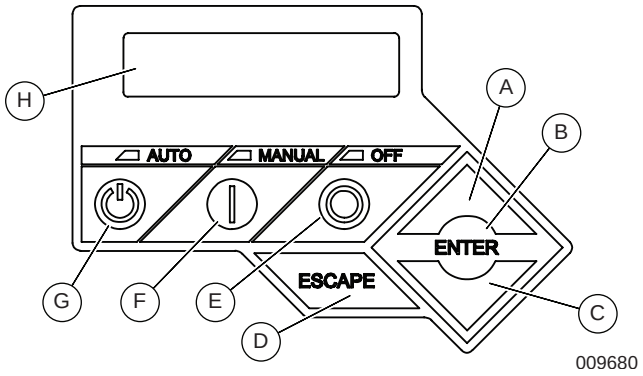



***Figure 4-1. Control Panel and LCD***

| | |
|---|---|
| A | Up arrow |
| B | ENTER |
| C | Down arrow |
| D | ESCAPE |
| E | OFF |
| F | MANUAL |
| G | AUTO |
| H | LCD |

## AUTO/MANUAL/OFF

| Feature | Description |
|---|---|
| **AUTO** | Activates fully automatic operation. Green LED will illuminate to confirm system is in AUTO mode.<br>Transfer to standby power occurs if utility power fails.<br>Functionality of exercise timer is enabled, if set. |
| **MANUAL** | Cranks and starts engine. Blue LED will illuminate to confirm system is in MANUAL mode.<br>Transfer to standby power occurs if utility power fails.<br>Functionality of exercise timer is disabled. |
| **OFF** | Shut downs engine, if running. Red LED will illuminate to confirm system is in OFF mode.<br>Transfer to standby power does not occur if utility power fails. |

# Menu Navigation

See ***Figure 4-2***.

| Feature | Description |
|---|---|
| **System Menus** | |
| **HOME Screen** | The system will return to the HOME screen if the control panel is not used for five minutes. The screen normally displays a status message, such as Ready to Run (AUTO mode) or Switched to OFF (OFF mode), and the total Hours of Protection. If an active alarm / warning condition occurs, the associated Alarm / Warning message is displayed. To clear the Alarm / Warning message, press OFF on control panel followed by ENTER. In the event of multiple Alarms / Warnings, the next message is then displayed. The highest priority alarm is always displayed first. |
| **Display Backlight** | Normally off. If operator presses any button, backlight will automatically light and remain on for 30 seconds. |
| **MAIN MENU** | Allows operator to navigate software using UP arrow, DOWN arrow, ENTER, and ESCAPE. MAIN menu can be accessed from any sub menu by consecutively pressing ESCAPE. Each time ESCAPE is pressed, the preceding menu is displayed. MAIN menu is reached when System, Date / Time, Battery, and Sub Menus are displayed. |
| **SUB-MENUS** | The Sub-Menus screen includes HISTORY, MAINT, EDIT, and DEALER menus. |
| **HISTORY** | The HISTORY screen includes an Alarm Log and Run Log. The Alarm Log displays the last 50 alarm events. Run Log displays the last 50 operational events. |
| **MAINTENANCE MENU** | Includes Run Hours, Maintenance Log, and Schedule. Run Hours displays cumulative hours on engine. Maintenance Log displays the last service warnings and service completions. Scheduled displays when the next scheduled maintenance interval warning will occur. |
| **EDIT MENU** | Includes Language, Current Date / Time, Exercise Settings, Firmware Update, Startup Delay, and Warm up Time. All of these settings are adjustable without a password. |
| **DEALER MENU** | Includes password protected settings and can be adjusted by an IASD during installation or a service visit. |
| **Navigation** | |
| **ESCAPE** | Used to abort a routine or back up to preceding menu. |
| **ENTER** | Used to make a selection or save an entry. |
| **UP ARROW DOWN ARROW** | Used to move forward or backward from menu to menu or to scroll forward or backward (increment or decrement) through available selections. |
| **NOTE:** Pressing the control panel illuminates the backlight for 30 seconds. The backlight also illuminates for 30 seconds whenever an active Alarm / Warning message is displayed. | |

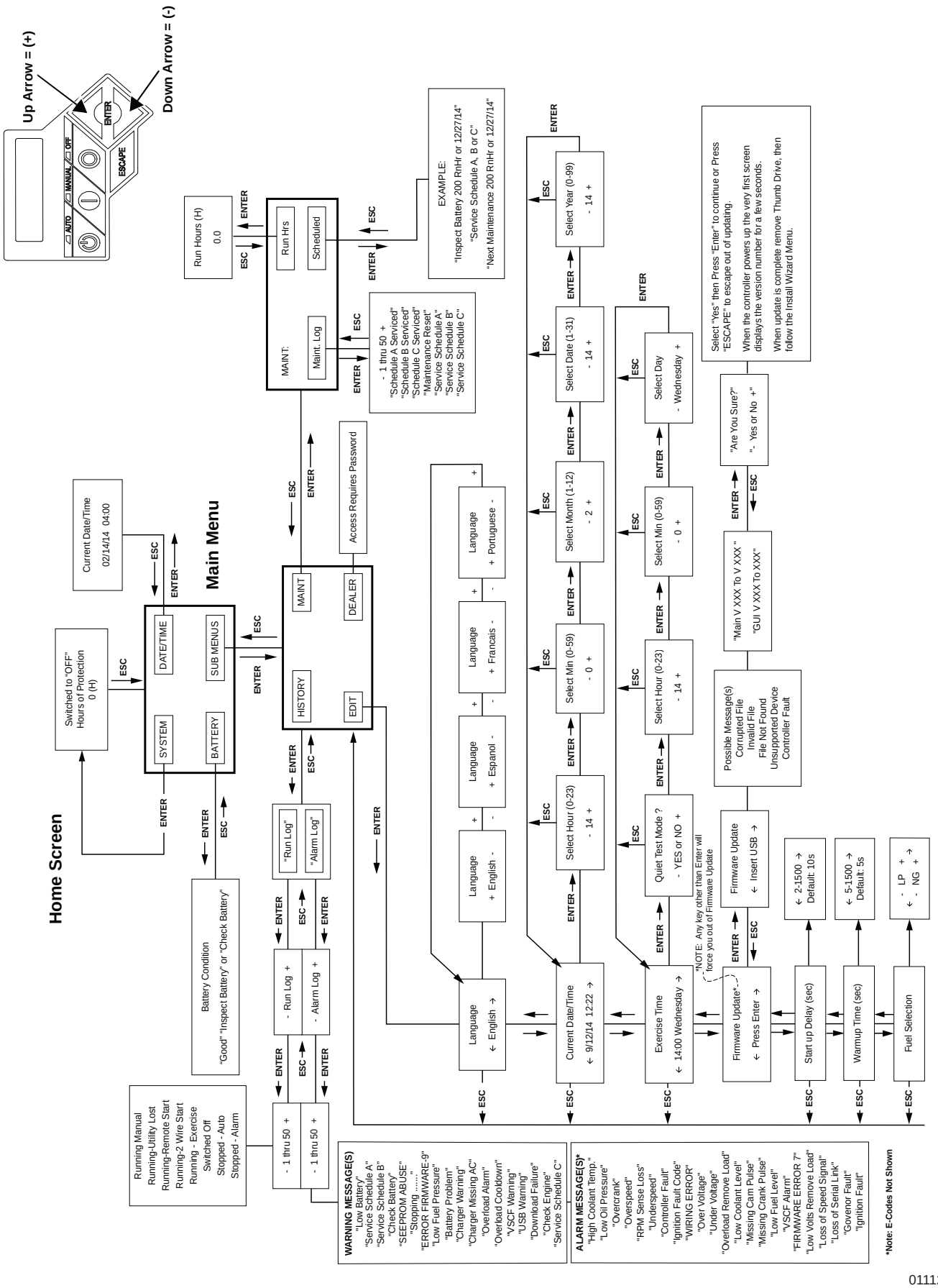



***Figure 4-2. Navigation Menu***

## Alarm / Warning Conditions

The owner / operator is alerted to Alarm and / or Warning conditions via the control panel LCD. All Alarm conditions cause generator to shut down.

Warning messages alert the operator to conditions which do not disable unit or require immediate correction. Possible Alarm / Warning messages are listed below.

| Alarm Messages | | Warning Messages | |
|---|---|---|---|
| • High Engine Temperature<br>• Low Oil Pressure<br>• Overcrank<br>• Overspeed<br>• RPM Sense Loss<br>• Underspeed<br>• Controller Fault<br>• Ignition Fault Code<br>• Generator Emergency Shutdown | • WIRING ERROR<br>• Over Voltage<br>• Under Voltage<br>• Overload<br>• Canbus Error<br>• Missing Cam Pulse<br>• Missing Crank Pulse<br>• Low Fuel Pressure<br>• E-Stop | • Low Battery<br>• Exercise Set Error<br>• Schedule A Maintenance<br>• Schedule B Maintenance<br>• Schedule C Maintenance<br>• Battery Problem | • Charger Warning<br>• Charger Missing AC<br>• USB Warning<br>• Download Failure<br>• Check Engine |
| **NOTE:** Unless correctly trained to correct and clear Alarm / Warning conditions, contact an IASD. | | | |

## Changing Time and Date

See Navigation Menu in ***Figure 4-2*** to change time and date after activation. If power is lost (battery is disconnected / reconnected, control panel fuse is removed / installed, etc.), the display automatically prompts the user for Time and Date. All other information is retained in memory.

## Programmable Timers

### Dealer Programmable

#### Exercise Time

A programmable exercise time is provided. In AUTO mode, the engine starts and runs once each week at the time and day specified. During exercise cycle, unit runs approximately 12 minutes and then shuts down. Transfer of loads to generator does not occur unless utility power fails.

**NOTE:** A dealer password is required to change duration of exercise cycle.

### User Programmable

#### Startup Delay Timer

A programmable line interrupt delay (or startup delay) timer is provided. Startup delay timer is started when utility voltage fails (falls below 60% of nominal). If voltage rises above Utility Volts Low threshold, startup delay timer is reset. If utility voltage remains below threshold during the duration of startup delay timer, the unit cranks and starts.

**NOTE:** The factory default setting is five seconds, but is adjustable from 2 to 1,500 seconds.

#### Warm-up Delay Timer

A programmable Warm-up Delay timer is provided. As soon as the generator starts, the warm-up timer is started. When the warm-up timer expires, the control transfers load to the generator (through the transfer switch) if the utility voltage is less than 80% of nominal. If utility voltage is greater than the threshold at expiration of the warm-up time, the load is not transferred to the generator and a cool-down period begins. At the end of the cool-down period, the generator stops.

**NOTE:** The factory default setting is five seconds, but is adjustable from 5 to 1,500 seconds.

## USB Port for Firmware Updates

A USB port is located beneath the rubber flap on the control panel and is provided for firmware updates. Firmware updates must be performed by an IASD.

**NOTE:** The USB port is intended for use with a USB thumb drive only. The USB port is not intended for charging devices such as phones or laptops. Do not connect any consumer electronics to the USB port. Contact an IASD for any firmware updates.

## Battery Charger

**NOTE:** The battery charger is integrated into the control panel module.

The battery charger verifies:

- output is continually optimized to promote maximum battery life.

- charging levels are safe.

**NOTE:** A warning message is displayed on the LCD when battery requires service.

# Transfer Switch Automatic Operation

In AUTO, the generator starts automatically when utility source voltage drops below preset level. Loads are transferred to standby power source once unit starts.

Proceed as follows to select automatic operation:

1. Verify transfer switch main contacts are set to UTILITY (loads connected to utility power source).
2. Verify normal UTILITY power source voltage is available to transfer switch terminal lugs N1, N2, and N3 (if 3-phase).
3. Set generator MLCB (generator disconnect) to ON (CLOSED).
4. Press AUTO on control panel. A green LED will illuminate to confirm system is in AUTO mode.

## Automatic Sequence of Operation

### Utility Failure

A ten second startup delay timer is started (user programmable) if control panel is set to AUTO when utility power fails. Engine will crank and start if utility power is still absent when time expires.

Once started, a five second engine warm-up delay timer starts (user programmable). Load is transferred to the generator when time has elapsed. If utility power is restored (above 90% of nominal, dealer programmable) between the time the engine is first started and expiration of the warm-up time, controller completes the start cycle and then runs through its normal cool-down cycle (while load remains on utility source throughout the episode).

### Cranking

The cyclic cranking is controlled as follows:

Fifteen (15) seconds crank, seven (7) seconds rest, seven (7) seconds crank, seven (7) seconds rest; this sequence is repeated for a total of six (6) crank cycles.

### Load Transfer

With the generator running, the transfer of load is dependent upon the operating mode as follows:

| | |
|---|---|
| **AUTO** | • Starts and runs if utility power fails (falls below 60% of nominal) for **five** consecutive seconds (adjustable).<br>• Starts a **five** second (adjustable) engine warm-up timer.<br>• Does not execute transfer if utility power returns before expiration of warm-up timer (but finishes the warm-up and cool-down cycles).<br>• Transfers back to utility once utility power returns (above 80% of nominal) for **15** consecutive seconds.<br>• Only shuts down if OFF is pressed or an alarm shutdown occurs.<br>• Once utility power returns, starts a cool-down cycle before it shuts down.<br>**NOTE:** Cool-down cycle is **five** minutes if turbocharger equipped, **one** minute if naturally aspirated. |
| | **EXERCISE** |
| | • Only works in AUTO mode.<br>• Does not exercise if generator is already running in AUTO.<br>• During exercise cycle, transfers only if utility power fails for **10** consecutive seconds. |
| **MANUAL** | • Engine cranks and runs even if utility power is present, but does not transfer to generator.<br>• Transfers to generator if utility fails (falls below 60% of nominal) for ten consecutive seconds.<br>• Transfers back to utility when utility returns for **15** consecutive seconds. The engine continues to run until the AUTO or OFF key is pressed. |

## Transfer Switch Manual Operation

**⚠DANGER**

Electrocution. Do not manually transfer under load. Disconnect transfer switch from all power sources prior to manual transfer. Failure to do so will result in death or serious injury, and equipment damage.

(D000132)

Manually exercise the transfer switch prior to automatic operation to verify there is no binding or interference with correct operation of the mechanism. Manual operation of the transfer switch is required if automatic operation fails.

**IMPORTANT NOTE: Always use the applicable transfer switch owner's manual for actual manual transfer switch operation instructions. The information presented here describes a transfer switch, which is not used for 3-phase applications. See specific manual for 3-phase transfer switch.**

### Transferring to Generator Power

Proceed as follows to manually transfer to standby power and start the generator when utility power fails:

1. Press OFF on control panel. A red LED will illuminate to confirm system is in OFF mode.
2. Set generator MLCB (generator disconnect) to OFF (OPEN).
3. Turn off utility power supply to transfer switch using means provided (such as a utility MLCB).
4. See ***Figure 4-3***. Use manual transfer handle (A) inside transfer switch to move main contacts to STANDBY (loads connected to standby power source) (C).

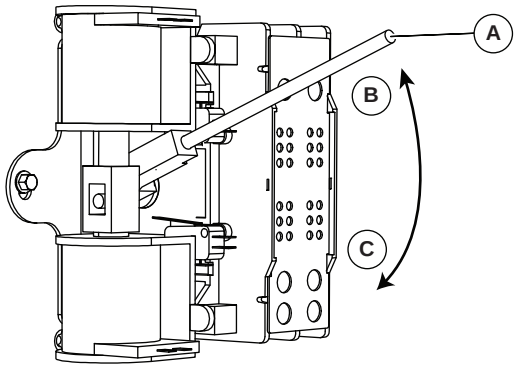



***Figure 4-3. Manual Transfer Switch Operation (Typical)***

**NOTE:** V-style transfer switch not used for 3-phase applications.

5. Press MANUAL on control panel. The engine will crank and start.
6. Allow engine to run for two minutes to bring it up to normal operating temperature.
7. Set generator MLCB (generator disconnect) to ON (CLOSED).

### Transferring Back to Utility Power

Proceed as follows to manually transfer back to utility power and shut down generator when utility power is restored:

**NOTE:** Verify utility voltage has returned and is a correct value.

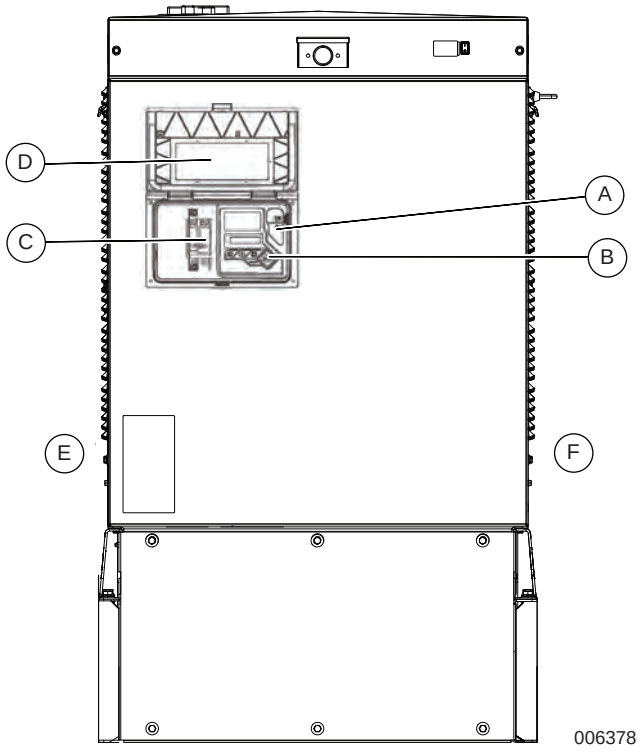
1. Set generator MLCB (generator disconnect) to OFF (OPEN).
2. Allow engine to run for two minutes at no-load to bring it up to normal operating temperature.
3. Press OFF on control panel to shut down engine.
4. Verify utility power supply to transfer switch is turned off.
5. Use manual transfer handle inside transfer switch to set main contacts to UTILITY (loads connected to utility power source) (B).
6. Turn on utility power supply to transfer switch using means provided (such as a utility MLCB).
7. Press AUTO on control panel. A green LED will illuminate to confirm system is in AUTO.

# Section 5: Maintenance

## Component Locations

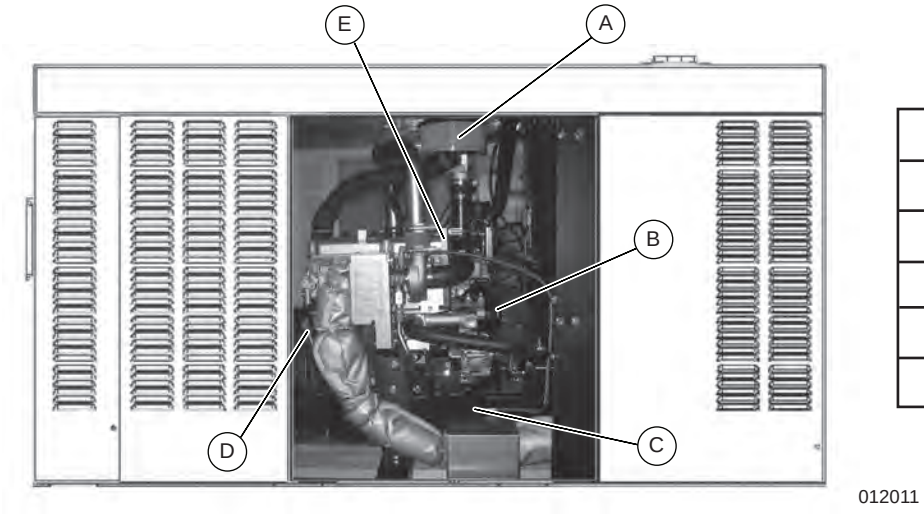
The side of the enclosure with the viewing window is identified as the rear of the generator set. The right and left sides are identified by standing at the rear and looking towards the front of the unit.

**NOTE:** The 2.4L (32 kW) unit is depicted in the artwork used in this manual. The location and appearance of some components may vary between engine models.



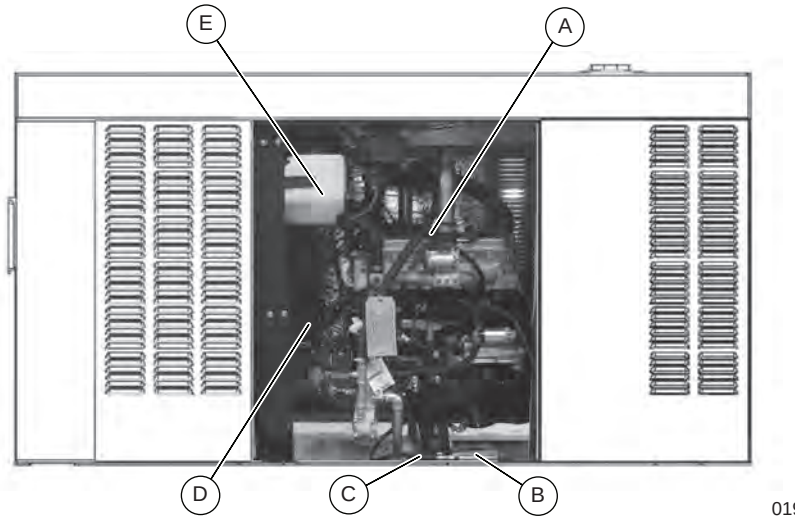

| Item | Item Description |
|---|---|
| **A** | 7.5 Amp fuse and USB port |
| **B** | Control panel and LCD |
| **C** | Generator MLCB (generator disconnect) |
| **D** | Viewing window |
| **E** | Left side |
| **F** | Right side |

***Figure 5-1. Rear View***




| Item | Item Description |
|---|---|
| **A** | Air filter element |
| **B** | Timing belt |
| **C** | Oil filter |
| **D** | Oil level dipstick |
| **E** | Oil fill cap |

***Figure 5-2. Right Side View***




| Item | Item Description |
|---|---|
| **A** | Spark plugs |
| **B** | Battery |
| **C** | Oil drain hose |
| **D** | Coolant drain |
| **E** | Coolant overflow reservoir |

***Figure 5-3. Left Side View***

**NOTE:** All normal maintenance and service items are easily accessible for consumer convenience. Wherever possible, touch points are colored orange to provide for quick and easy recognition.

## Access Panels

Access panels are located at both the left and right sides of enclosure.

### Removing Access Panel

Proceed as follows to remove access panel:

1. See ***Figure 5-4***. Insert key (B) into latch and rotate counterclockwise one-half turn.

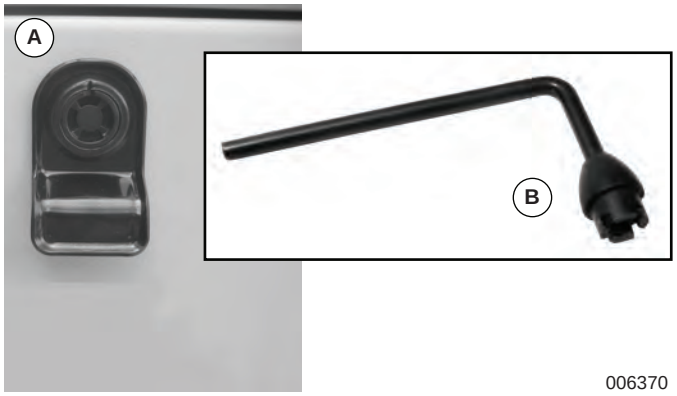



***Figure 5-4. Access Panel Key and Latch (Typical)***

2. Raise panel using thumb latch (A).

### Installing Access Panel

Proceed as follows to install access panel:

1. Lower panel into position using thumb latch.
2. Insert key into latch and rotate clockwise one-half turn.

## Maintenance

**⚠WARNING**

Equipment damage. Only qualified service personnel may install, operate, and maintain this equipment. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

(W000182)

Following the Service Maintenance Schedule will improve performance and extend engine/equipment life, as well as confirm compliance with applicable emissions standards. Generac Power Systems, Inc. recommends that all maintenance work be performed by an Independent Authorized Service Dealer (IASD). Regular maintenance, replacement, or repair of the emissions control devices and systems may be performed by any repair shop or person of the owner's choosing. To obtain emissions control warranty service free of charge, the work must be performed by an IASD. See the emissions warranty.

### Service Maintenance Schedule

Observe the maintenance tasks and intervals shown in the table below.

| Service | 30 Hours Engine Break-In | Daily If Running Continuously | Schedule A Every Year or 125 Hours | Schedule B Every 2 Years or 250 Hours | Schedule C Every 1000 Hours |
|---|---|---|---|---|---|
| Inspect enclosure louvers | | • | • | • | • |
| Inspect fuel lines | | • | • | • | • |
| Inspect coolant level and hoses | | • | • | • | • |
| Inspect radiator for clogging | | • | • | • | • |
| Inspect lubricating oil level and drain hose | | • | • | • | • |
| Replace lubricating oil and oil filter | • | | • | • | • |
| Replace battery every three years* | | | | | |
| Inspect/adjust accessory/drive belt tension | | | • | • | • |
| Replace air filter element | | | • | • | • |
| Drain/flush coolant system | | | | • | • |
| Clean coolant level sensor | | | | • | • |
| Replace spark plugs | | | | • | • |
| Replace timing belt (2.4 L engines only) | | | | | • |
| Tighten critical fasteners | | | | | • |
| * Replace battery every two years in extreme conditions. | | | | | |

**NOTE:** If the unit reaches a Schedule A or Schedule B maintenance interval with 900 to 999 total hours, have an IASD perform the Schedule C maintenance tasks and reset the A-B-C/Year maintenance schedule counter.

## Removing From Service

**⚠WARNING**

Accidental Start-up. Disconnect the negative battery cable, then the positive battery cable when working on unit. Failure to do so could result in death or serious injury.

(W000130)

Proceed as follows prior to inspection, maintenance, or service:

**IMPORTANT NOTE: If currently experiencing a utility outage, see *Removing From Service During Utility Outages* for special instructions.**

1. Open viewing window. See *Opening Viewing Window*.
2. See *Figure 5-5*. Set generator MLCB (generator disconnect) to OFF (OPEN) (A).

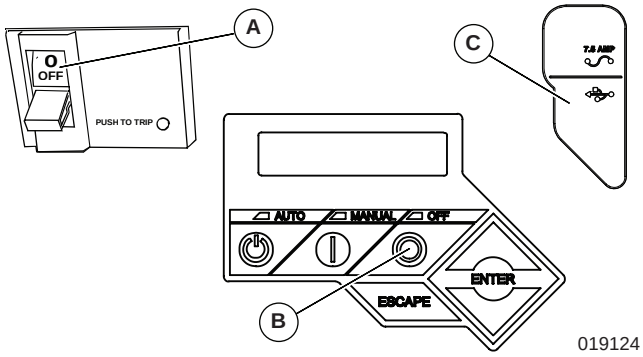



*Figure 5-5. Generator Control Panel*

3. Verify both generator emergency shutdown switches are OFF (OPEN).
4. Press OFF on control panel (B). A red LED will illuminate to confirm system is in OFF mode.
5. Remove T1 fuse from transfer switch.
6. Pull up rubber flap (C) covering fuse holder and remove 7.5 amp fuse.
7. Disconnect negative (-) battery cable.

8. Place a DO NOT OPERATE tag or placard on both control panel and transfer switch.
9. If unit has been running, wait five minutes for engine to cool.

## 30 Hour Break-In

Perform the following task:

- Replace Lubricating Oil and Oil Filter

**NOTE:** See ***Replacing Lubricating Oil and Oil Filter*** under ***Schedule A Maintenance***.

## Daily Maintenance

Perform the following tasks daily:

- Inspect enclosure louvers
- Inspect fuel lines
- Inspect coolant level and hoses
- Inspect radiator for clogging
- Inspect lubricating oil level and drain hose

**NOTE:** See ***Inspecting Enclosure Louvers*** through ***Inspecting Coolant Level and Hoses*** under ***Schedule A Maintenance***.

## Schedule A Maintenance

**NOTE:** Perform Schedule A maintenance once each year or after 125 hours of service, whichever comes first.

See ***Figure 5-6*** for the general location of components for all models. The 2.4L (32 kW) unit is depicted in the artwork used in this manual.

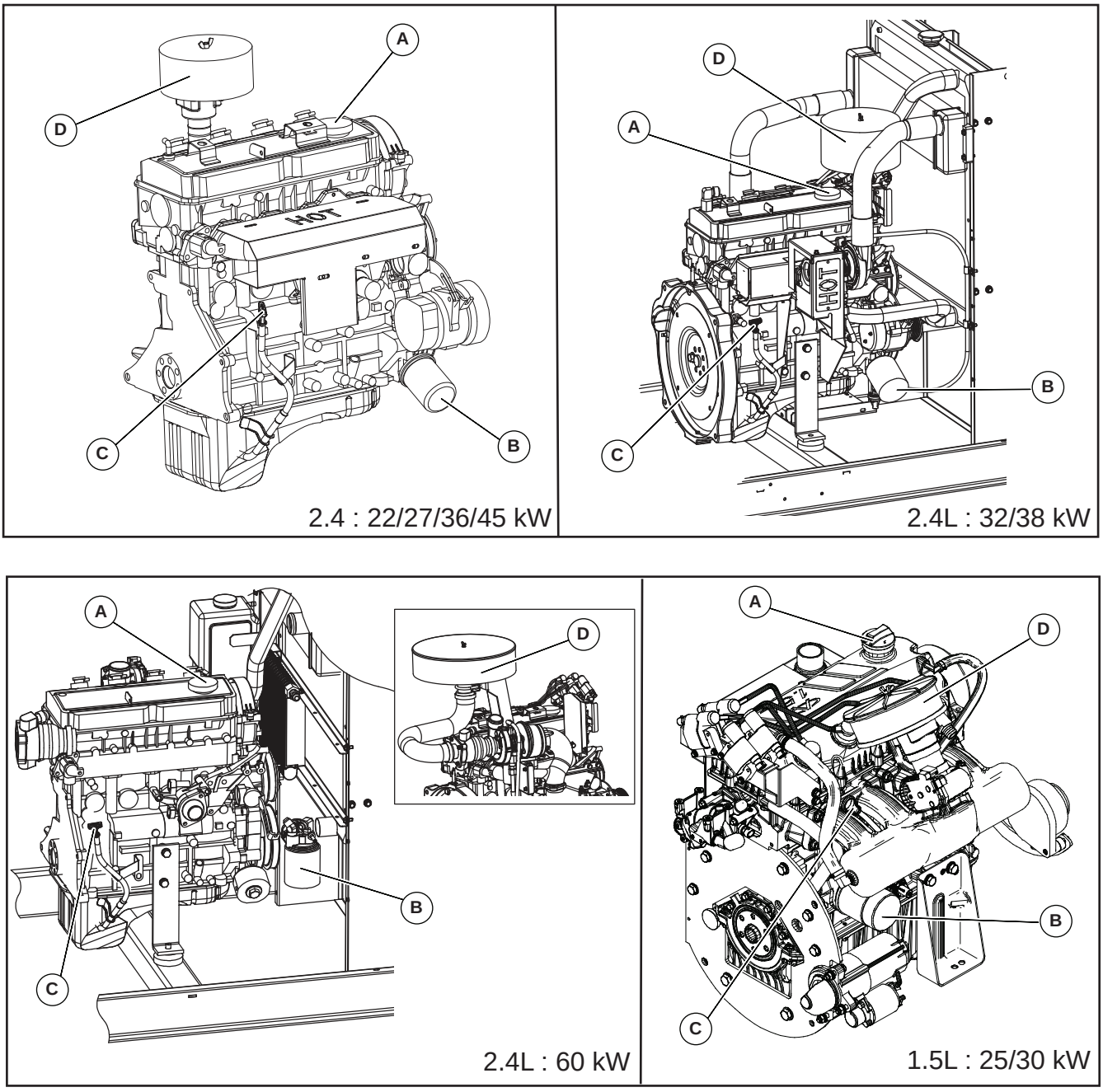



***Figure 5-6. Engine Oil and Air Cleaner Maintenance (All Models)***

| Item | Item Description |
|---|---|
| **A** | Oil fill cap |
| **B** | Oil filter |
| **C** | Oil level dipstick |
| **D** | Air cleaner |

## Schedule A Maintenance Item Locations

**NOTE:** The side of the enclosure with the viewing window is identified as the rear of the generator set. The right and left sides are identified by standing at the rear and looking towards the front of the unit.

| Model | 22/27 kW | 25/30 kW | 32/38 kW | 36/45 kW | 60 kW |
|---|---|---|---|---|---|
| **Engine** | **2.4L** | **1.5L** | **2.4L** | **2.4L** | **2.4L** |
| Coolant overflow reservoir | **L** | **L** | **L** | **L** | **L** |
| Oil dipstick | **R** | **R** | **R** | **R** | **R** |
| Oil drain hose | **L** | **R** | **L** | **L** | **L** |
| Oil filter | **R** | **R** | **R** | **R** | **R** |
| Oil fill cap | **E** | **E** | **E** | **E** | **E** |
| Oil supply tank fill cap | **—** | **—** | **—** | **TL** | **TL** |
| Battery | **L** | **R** | **L** | **L** | **L** |
| Fan belt | **E** | **E** | **E** | **E** | **E** |
| Air filter element | **L** | **R** | **L** | **L** | **L** |
| **R** = Right side **L** = Left side **E** = Either side **T** = Top **—** = Not applicable | | | | | |

## Preliminary Instructions

1. See ***Removing From Service***.
2. Remove left and right side access panels. See ***Access Panels***.
3. Remove negative battery cable (black) from negative (-) battery terminal.

## Inspecting Enclosure Louvers

Proceed as follows to inspect enclosure louvers:

1. Verify intake and exhaust louvers and openings are clean and unobstructed. Keep leaves, grass, snow, and debris clear of openings.
2. Wipe exterior surfaces clean using a damp cloth.
3. Loosen dirt, oil, and other debris with a soft bristle brush.
4. Remove loose dirt and debris using a vacuum cleaner, or low pressure compressed air (not exceeding 25 psi [172 kPa]).

**NOTE:** Periodically wash and wax enclosure using automotive type products. Frequent washing is recommended in salt water / coastal areas.

## Inspecting Fuel Lines

Proceed as follows to inspect fuel lines:

1. Inspect fuel lines for leaks. Tighten fittings and clamps if necessary.
2. Inspect fuel lines for nicks, dents, kinks, or other damage. Replace as necessary.

## Inspecting Coolant Level and Hoses



**⚠WARNING**

Risk of burns. Allow engine to cool before draining oil or coolant. Failure to do so could result in death or serious injury.

(W000139)

Proceed as follows to inspect coolant level and hoses:

1. See ***Figure 5-7***. Verify coolant level is between HOT and COLD marks on overflow reservoir.

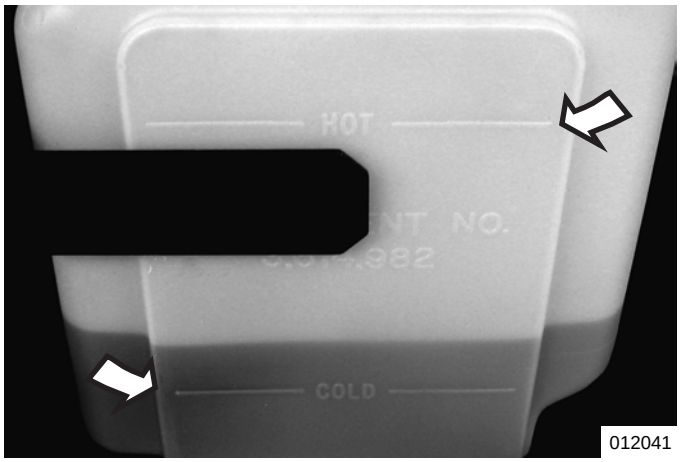



***Figure 5-7. Coolant Overflow Reservoir***

**NOTE:** Coolant expands when hot, so level may be higher than HOT mark. Do not add coolant higher than HOT mark.

2. Remove fill cap from overflow reservoir and add coolant if coolant level is below COLD mark. See ***Coolant Water Treatment***.
3. Inspect coolant hoses for leaks. Tighten hose clamps, if necessary.
4. Inspect hoses for nicks, cuts, tears, or general deterioration. Replace as necessary.

## Inspecting Radiator for Clogging

Proceed as follows to inspect radiator for clogging:

1. Use a flashlight to inspect radiator fins.
2. Inspect for debris, accumulations of dirt, or other deposits.
3. Carefully remove any debris from radiator fins. Use warm soapy water and a soft bristled brush to remove dirt and other deposits, if necessary.

## Inspecting Lubricating Oil Level and Drain Hose

**NOTE:** If changing engine lubricating oil and filter, see ***Replacing Lubricating Oil and Oil Filter***.

Proceed as follows to inspect lubricating oil level and drain hose:

1. If engine was running, wait at least 10 minutes for oil to fully drain into oil pan.

   **NOTE:** The most accurate oil level readings are obtained when engine is cold.
2. See ***Figure 5-8***. Remove oil dipstick (B) and wipe dry with a clean, lint free cloth.

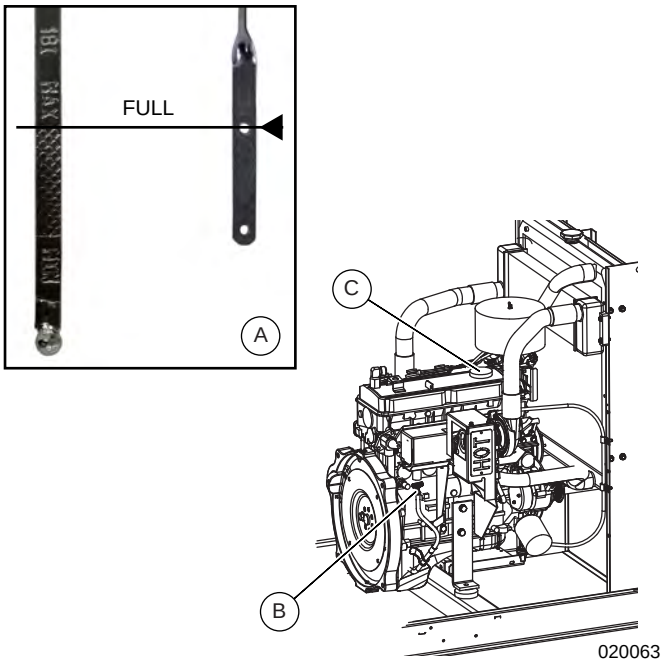



***Figure 5-8. Oil Level Dipstick and Oil Fill Cap***

3. Slowly insert oil dipstick into oil dipstick tube.
4. Verify oil dipstick is fully seated in oil dipstick tube.

   **NOTE:** Some oil dipsticks require more effort to fully seat than others.
5. Allow at least 10 seconds to elapse.
6. Slowly remove oil dipstick.
7. Verify oil level is at or near FULL mark (A). Add oil as necessary.

   **NOTE:** Observe oil level on both sides of oil dipstick. The lower of the two readings is the correct oil level measurement.
8. If necessary, remove oil fill cap (8) and slowly add oil. Do not fill above “FULL” mark on oil dipstick.
9. Install oil dipstick and oil fill cap.
10. Install negative battery cable (black) onto negative (-) battery terminal.
11. Pull up rubber flap covering fuse holder and install 7.5 amp fuse.
12. Press MANUAL on control panel to start engine.
13. Allow engine to run for one minute.
14. Press OFF on control panel to shut down engine. A red LED will illuminate to confirm system is in OFF mode.
15. Return to step 1.

    **NOTE:** The most common reasons for inaccurate oil level readings are:

    - Reading oil dipstick before the oil has fully drained into oil pan.
    - Inserting and removing oil dipstick too quickly.
    - Reading oil dipstick when it has not been fully seated in oil dipstick tube.
    - Reading only high level side of oil dipstick.
    - Remove negative battery cable (black) from negative (-) battery terminal.
16. Inspect oil drain hose for leaks. Inspect hose for nicks, cuts, tears, or general deterioration. Replace as necessary.
17. Pull up rubber flap covering fuse holder and remove 7.5 amp fuse.
18. Remove negative battery cable (black) from negative (-) battery terminal.

    **NOTE:** On 36 kW, 45 kW, and 60 kW models, check level of oil in the clean oil supply tank. Add clean oil as necessary. For more information, see ***Lube Oil Maintainer System***.

## Replacing Lubricating Oil and Oil Filter

**⚠WARNING**

Risk of burns. Allow engine to cool before draining oil or coolant. Failure to do so could result in death or serious injury.

(W000139)

**⚠WARNING**

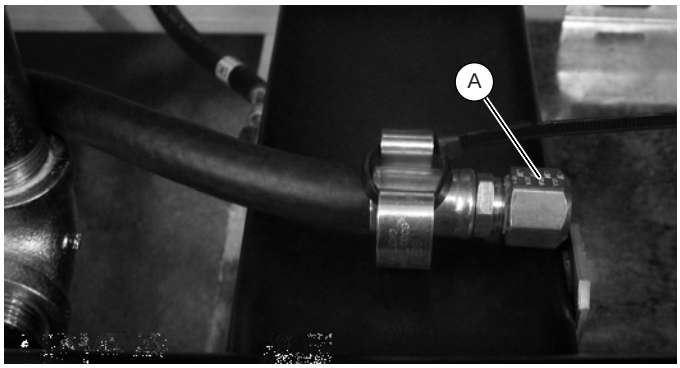
Skin Irritation. Avoid prolonged or repeated contact with used motor oil. Used motor oil has been shown to cause skin cancer in laboratory animals. Thoroughly wash exposed areas with soap and water.

(W000210)

**NOTE:** On 36 kW, 45 kW, and 60 kW models, close shutoff valve to avoid draining the oil supply tank with crankcase oil. For more information, see ***Lube Oil Maintainer System***.

Proceed as follows to replace lubricating oil and oil filter:

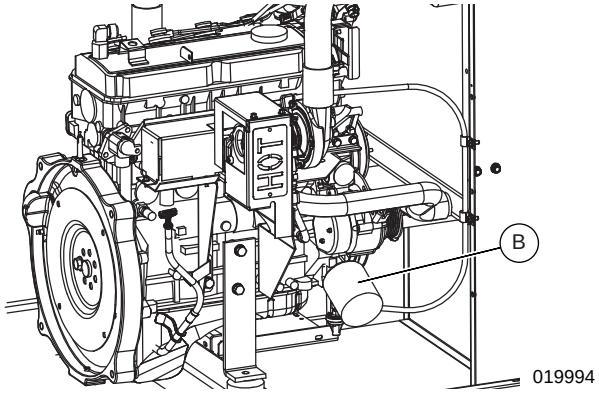
1. See ***Figure 5-9***. Remove oil drain hose from holding clamp (A).




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***Figure 5-9. Oil Drain Hose Clamp***

2. Use one wrench to hold hex on hose fitting (to prevent rotation), and use second wrench to remove drain plug.
3. Drain oil into a suitable container.
4. Install drain plug onto end of oil drain hose.
5. Install oil drain hose into holding clamp.
6. See ***Figure 5-10***. Rotate oil filter counterclockwise to remove from oil filter adapter (B).




019994

***Figure 5-10. Oil Filter***

7. Apply a light coat of clean engine oil to gasket of new oil filter.
8. Install oil filter by hand until gasket just contacts oil filter adapter. Tighten oil filter an additional three-quarter to one full turn.
9. Remove fill cap and fill engine with recommended quantity and type of oil. See ***Engine Oil Recommendations***. Crankcase oil capacity is listed below:

| Lubrication System Capacity (Oil Pan Including Oil Filter) | | | | | |
|---|---|---|---|---|---|
| **Model** | 22/27 kW | 25/30 kW | 32/38 kW | 36/45 kW | 60 kW |
| **Engine** | 2.4 L | 1.5 L | 2.4 L | 2.4 L | 2.4 L |
| 4.0 qt (3.8 L) | • | • | • | • | |
| 5.25 qt (5 L) | | | | | • |

10. Install oil fill cap.
11. Install negative battery cable (black) onto negative (-) battery terminal.
12. Pull up rubber flap covering fuse holder and install 7.5 amp fuse.
13. Press MANUAL on control panel to start engine.
14. Allow engine to run for one minute. Inspect for leaks while engine is running.
15. Press OFF on control panel. A red LED will illuminate to confirm system is in OFF mode.
16. Wait 10 minutes for engine to cool and to allow oil to drain back to oil pan.
17. Check oil level and add oil as necessary. See ***Inspecting Lubricating Oil Level and Drain Hose***.
18. Install fill cap.

**NOTE:** On 36 kW, 45 kW, and 60 kW models, open shutoff valve to enable ***Lube Oil Maintainer System***.

**NOTE:** Dispose of used oil and oil filter according to national, state, or local codes.

## Inspecting Battery Condition

### Inspecting Battery Condition and Cleaning

Proceed as follows to inspect and clean battery:

1. See ***Figure 3-3***. Verify top of battery is clean and dry. Dirt and electrolyte on top of the battery can cause battery to self-discharge. Clean battery top with a solution of baking soda (sodium bicarbonate) and water (5 teaspoons baking soda per quart or Liter of water). Rinse off battery with clean water when solution stops bubbling
2. Clean cable clamps and battery terminals using a wire brush or sandpaper to remove any oxidation.
3. Inspect battery screws, clamps, and cables for breakage, loose connections, and corrosion. Tighten and clean as necessary.
4. Inspect battery posts for melting or damage caused by over tightening.
5. Inspect battery for discoloration, raised top, or a warped or distorted case, which may indicate battery has been frozen, overheated, or overcharged.
6. Inspect battery case for cracks or leaks.
7. Verify battery state of charge. See ***Verifying State of Charge***.
8. Replace battery if necessary. See ***Replacing Battery***.

### Verifying State of Charge

Verify the state of charge using a digital multimeter. Recharge and retest if state of charge is below manufacturer's recommendations. Replace battery if necessary.

### Replacing Battery

#### Removing Battery

**⚠WARNING**



Electrical shock. Disconnect battery ground terminal before working on battery or battery wires. Failure to do so could result in death or serious injury.

(W000164)

**⚠WARNING**

Accidental Start-up. Disconnect the negative battery cable, then the positive battery cable when working on unit. Failure to do so could result in death or serious injury.

(W000130)

Proceed as follows to remove battery:

1. Remove negative battery cable (black) from negative (-) battery terminal.
2. Remove positive battery cable (red) from positive (+) battery terminal.
3. See ***Figure 5-11***. Install rubber protective cover over positive (+) battery terminal (A).

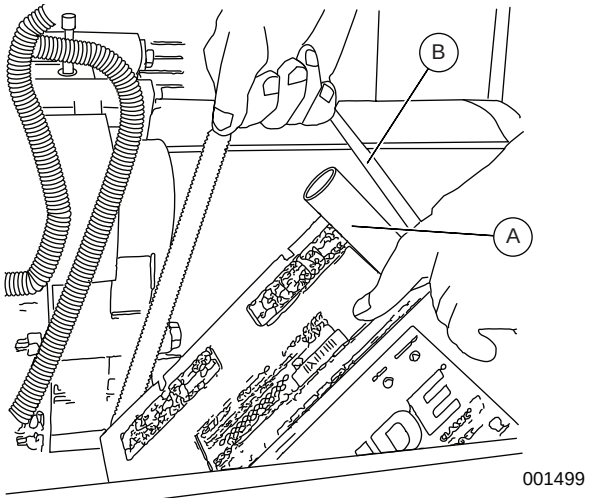



***Figure 5-11. Remove / Install Battery***

4. Loosen two screws with nylon washers to release battery hold-down clamp from battery tray.
5. Grasp battery strap (B), and lift battery from battery tray.
6. Remove rubber protective cover from positive (+) battery terminal.

#### Installing Battery

**⚠WARNING**

Accidental Start-up. Disconnect the negative battery cable, then the positive battery cable when working on unit. Failure to do so could result in death or serious injury.

(W000130)

Proceed as follows to install battery:

1. Install rubber protective cover over positive (+) battery terminal (A).
2. Grasp battery strap (B) and lift battery.
3. Set battery onto battery tray.
4. Tighten two screws with nylon washers to secure hold-down clamp to battery tray.

## Inspecting and Adjusting Accessory / Drive Belt

### Inspecting Accessory / Drive Belt

Proceed as follows to inspect accessory / drive belt condition:

1. Perform visual inspection as follows:
   - Inspect belt for cracks, fraying, excessive wear, or other damage.
   - Verify belt is free of grease and oil.
   - Replace belt if contaminated, damaged, frayed, or worn.

   **NOTE:** Use a solution of soap and warm water to clean pulleys, if necessary. Avoid the use of solvents, but if used, always follow by a soap and water wash.
2. Verify fan belt deflection. Proceed as follows to adjust belt deflection.
   - See ***Figure 5-12***. Using a suitable gauge, apply 22 lb (10 kgf) force midway between water pump and alternator pulleys.
   - Take note of gauge reading. If belt deflection is not within specification, see ***Adjusting Accessory / Drive Belt Tension***.

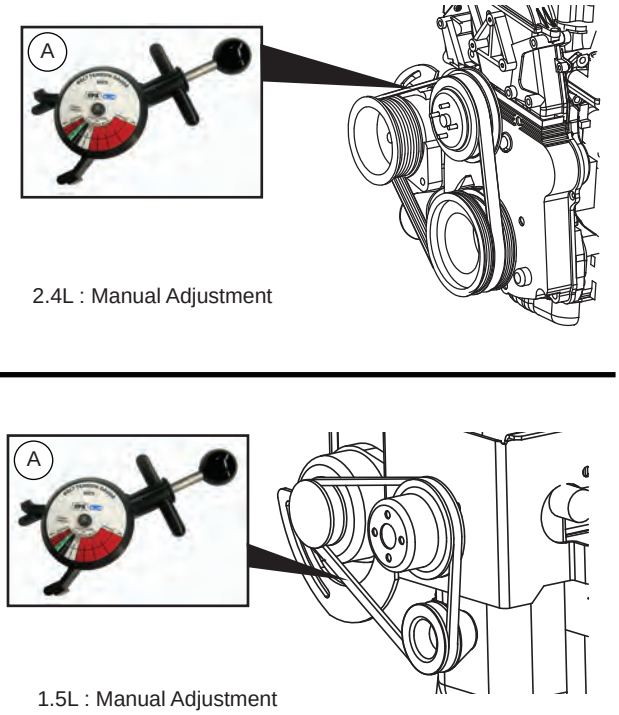



***Figure 5-12. Check Accessory / Drive Belt Deflection***

| Item | Item Description |
|---|---|
| A | Belt deflection gauge |
| B | Water pump pulley |
| C | Alternator pulley |

| Belt Deflection | Imperial | Metric |
|---|---|---|
| | 3/8 - 5/8 in | 7.6 - 12.7 mm |

### Adjusting Accessory / Drive Belt Tension

Proceed as follows to adjust accessory / drive belt tension:

1. Loosen DC alternator tension bracket screw. Rotate alternator outward to reduce belt deflection.
2. Rotate inward to increase belt deflection.
3. Tighten DC alternator tension bracket screw to 17–22 ft-lb (23–30 Nm).
4. Verify belt deflection and repeat steps as necessary.

## Replacing Air Filter Element

Proceed as follows to replace air filter element:

1. See ***Figure 5-13***. Remove wing nut (B), lock washer (C), and flat washer (D) from threaded rod to release air cleaner cover.

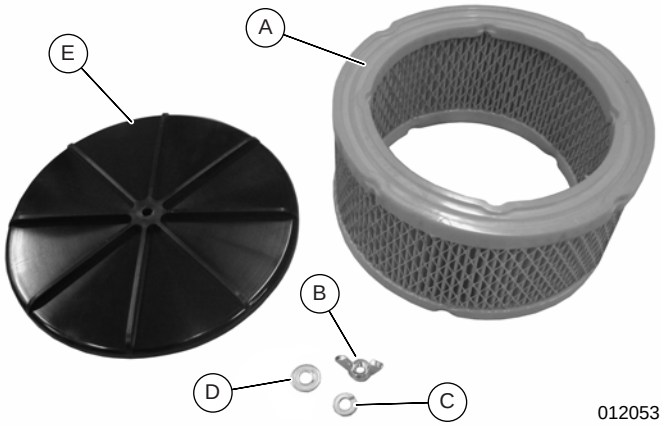



***Figure 5-13. Air Cleaner Cover and Filter Element***

**NOTE:** Service kits are available from an IASD.

2. Remove air filter element (A) and discard.
3. Thoroughly clean air cleaner cover of any dust, dirt, or debris.
4. Place new air filter element against adapter flange.

**IMPORTANT NOTE: The air filter element is not directional.**

5. Install air cleaner cover (E) over threaded rod. Install flat washer, lock washer and wing nut. Tighten wing nut until snug.

### Final Instructions

If only performing Schedule A maintenance procedures, proceed as follows:

1. Install battery negative cable (black) onto battery negative (-) terminal.
2. Install left and right side access panels. See ***Access Panels***.
3. See ***Returning To Service***.

## Schedule B Maintenance

**NOTE:** Perform Schedule B maintenance every two years or after 250 hours of service, whichever comes first. Before proceeding below, first perform all tasks listed under ***Schedule A Maintenance***.

**NOTE:** The 2.4L (32 kW) unit is depicted in the artwork used in this manual. For the general location of components in all other models, see ***Schedule B Maintenance Item Locations***.

### Draining and Flushing Coolant System

**⚠WARNING**

Risk of burns. Allow engine to cool before draining oil or coolant. Failure to do so could result in death or serious injury.

(W000139)

Proceed as follows to drain and flush the coolant system:

1. Loosen hose clamp and remove hose from the bottom of the coolant overflow reservoir, drain coolant into suitable container.
2. Install and connect coolant overflow reservoir.
3. Rotate and remove plastic cover at top of enclosure.
4. Slowly unscrew radiator cap.
5. Locate drain screw at bottom left side of radiator.

   **NOTE:** If unit is not equipped with drain hose, install suitable length of rubber hose to drain screw.
6. See ***Figure 5-14***. Rotate hex fitting to open drain screw (A).

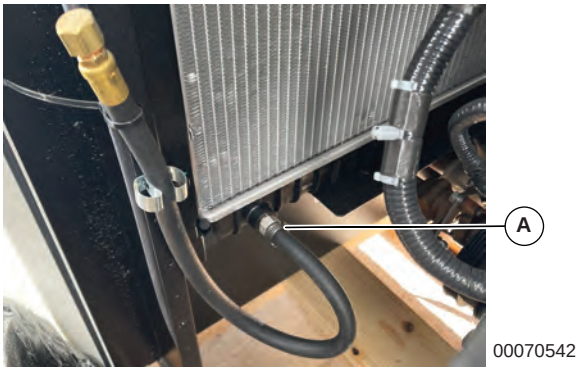



***Figure 5-14. Radiator Drain Location***

**NOTE:** Drain hose removed for illustration purposes.

7. Remove coolant drain hose from holding clamp.
8. Use wrench to hold hex on coolant hose fitting (to prevent rotation), and use second wrench to remove drain plug.
9. Drain coolant into a suitable container.
10. Install drain plug at end of coolant drain hose.
11. Install coolant drain hose in holding clamp.
12. Rotate hex fitting to close radiator drain screw.

    **STOP - Before refilling radiator with coolant, complete the *Cleaning Coolant Level Sensor* maintenance steps first.**
13. See ***Figure 5-15***. Fill radiator (B) with de-ionized or distilled water (tap water contains minerals which can affect internal engine and cooling system components) and a commercially available cooling system flushing or cleaning product as required.

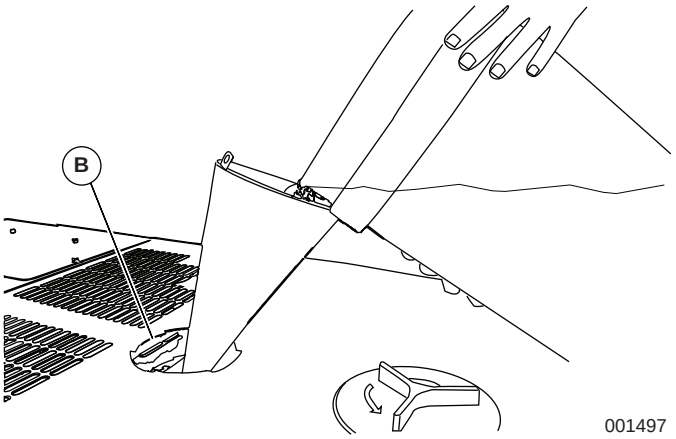



***Figure 5-15. Filling Coolant System***

| System Coolant Capacity | | | | | |
|---|---|---|---|---|---|
| **Model** | 22/27 kW | 25/30 kW | 32/38 kW | 36/45 kW | 60 kW |
| **Engine** | 2.4 L | 1.5 L | 2.4 L | 2.4 L | 2.4 L |
| 2.0 gal (7.6 L) | | • | | | |
| 2.5 gal (9.5 L) | • | | • | • | • |

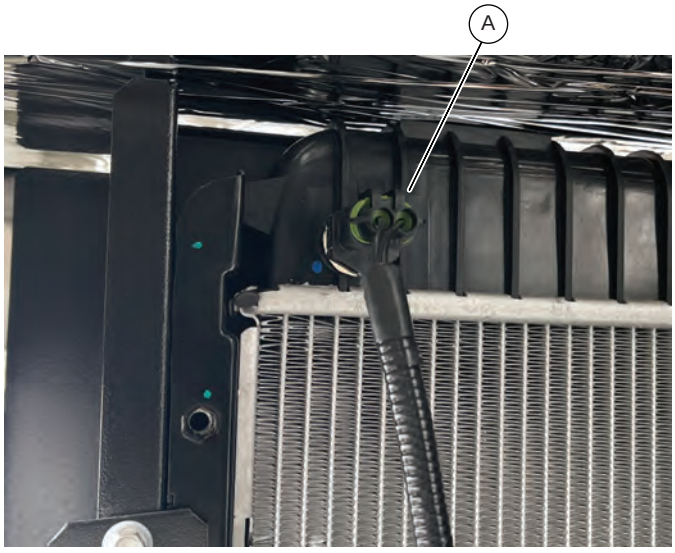
14. Install radiator cap.
15. Press MANUAL on the controller to start engine. A blue LED illuminates to verify system is in MANUAL.
16. Allow engine to run until thermostat opens, as indicated by heating of top radiator hose.
17. Inspect coolant hoses for leaks. Tighten clamps, if necessary.
18. Press OFF on the controller to shut engine down.
19. Allow engine to cool.
20. Repeat steps 4 – 12 to drain cooling system.
21. Obtain recommended quantity and type of coolant. See ***Coolant Water Treatment***. Slowly unscrew radiator cap. Slowly pour coolant into filler neck until radiator is full. Repeat steps 14 – 17 and top off radiator and overflow bottle as necessary.
22. Add coolant to the overflow reservoir. See ***Inspecting Coolant Level and Hoses***.
23. Install plastic cover at top of enclosure and rotate until tight.
24. Inspect hoses for nicks, cuts, tears, or general deterioration. Replace as necessary.

## Cleaning Coolant Level Sensor

Proceed as follows to clean the coolant level sensor to remove any contamination on the surface which could cause a failure or fault.

**NOTE:** Only proceed with cleaning the sensor when the generator and coolant are at ambient temperature. Remove the sensor only when the coolant has been drained from the radiator. Otherwise coolant will leak out when the sensor is removed from the radiator.

1. After the coolant has been drained from the radiator during the previous maintenance step, disconnect the wire harness from the sensor.
2. See ***Figure 5-16***. Remove the coolant sensor (A) by unscrewing it from the radiator. The sensor has an NPT type thread. The radiator design may differ among generator models but the sensor is the same and in the same relative location.

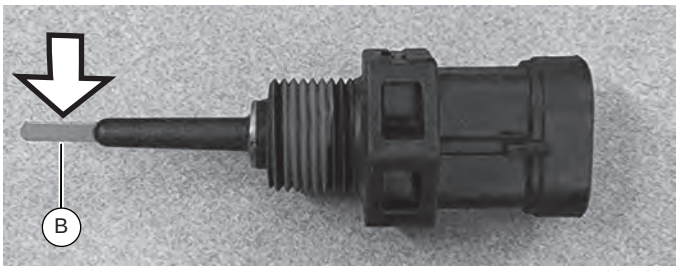



00070526

***Figure 5-16. Remove Coolant Level Sensor (representative image)***

**NOTE:** The metal portion of the sensor which is immersed in the coolant when it is installed is what needs to be cleaned. Over time, a thin film buildup of contaminants can affect the function of the sensor. It is necessary to clean the metal surface even if it appears clean.

3. See ***Figure 5-17***. Clean the metal surface (B) using a pencil eraser. This will remove any buildup which may have accumulated on the sensor surface without damaging the sensor. Clean both sides of the metal surface of the sensor in the image.




021123

***Figure 5-17. Coolant Level Sensor***

4. After the sensor surface has been cleaned, the sensor can be re-installed in the radiator. The sensor as supplied has thread sealant on it. Original thread sealant cannot be reused. Apply a non-permanent, removable thread sealant to the sensor threads so it can be removed at a later time. Avoid applying excess sealant which can get into the radiator.
5. Screw the sensor into the radiator until is secured, making it a water tight seal. Take care as the threaded portion of the sensor is nonmetallic and can be damaged if overtightened.

6. Plug the wire harness into the sensor. The coolant level sensor has now been completely re-installed. The radiator can then be refilled with coolant to complete the ***Draining and Flushing Coolant System*** maintenance steps.

## Schedule B Maintenance Item Locations

**NOTE:** The side of the enclosure with the viewing window is identified as the rear of the generator set. The right and left sides are identified by standing at the rear and looking towards the front of the unit.

| Model | 22 / 27 kW | 25 / 30 kW | 32 / 38 kW | 36 / 45 kW | 60 kW |
|---|---|---|---|---|---|
| **Engine** | **2.4 L** | **1.5 L** | **2.4 L** | **2.4 L** | **2.4 L** |
| Coolant drain hose | **L** | **R** | **L** | **L** | **L** |
| Radiator fill cap | **T** | **T** | **T** | **T** | **T** |
| Coolant overflow reservoir | **L** | **L** | **L** | **L** | **L** |
| Spark plugs | **L** | **R** | **L** | **L** | **L** |
| **R** = Right side **L** = Left side **B** = Both sides **T** = Top | | | | | |

## Cleaning, Gapping, and Replacing Spark Plugs

**⚠WARNING**

Electric shock. Do not disconnect spark plug wires with engine running. Doing so could result in death or serious injury.

(W000140)

Proceed as follows to clean, gap, or replace spark plugs:

1. Remove negative battery cable (black) from negative (-) battery terminal.
2. See ***Figure 5-18***. Remove spark plug cables from spark plug terminals (A).

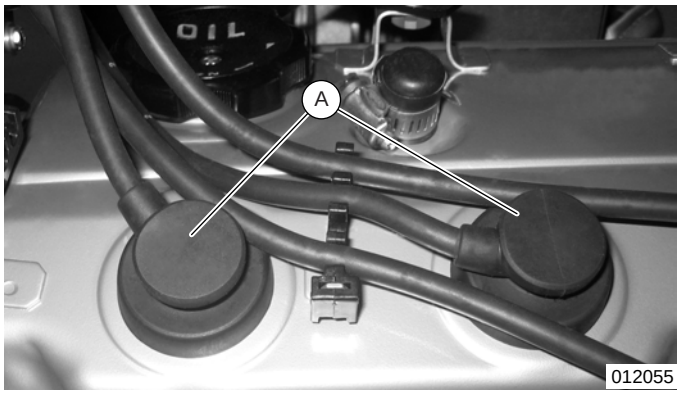



***Figure 5-18. Remove Spark Plug Cables***

**NOTE:** When disconnecting spark plug cable from spark plug terminal, always grasp and pull on the boot at the terminal end of the cable. Pulling on cable portion can result in parts damage.

3. Thoroughly clean area around spark plugs.
4. Remove spark plugs from cylinder head using an appropriate spark plug socket wrench.
5. Inspect condition of threads in cylinder head and on spark plugs. If necessary, soften deposits with penetrating oil and clean out with a thread chaser.
6. Clean spark plugs using a wire brush and commercial solvent. Do not blast spark plugs. Install new spark plugs if necessary.
7. See ***Figure 5-19***. Inspect spark plug gap using a wire feeler gauge.

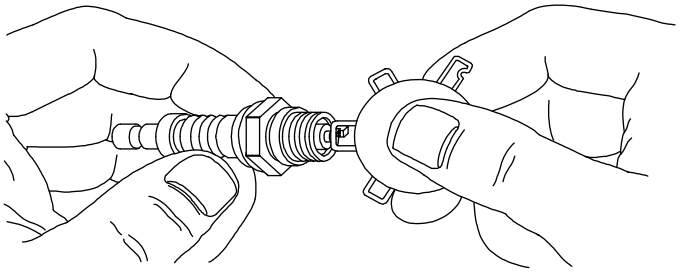



***Figure 5-19. Wire Feeler Gauge***

| Spark Plug Gap | | | | | |
|---|---|---|---|---|---|
| **Model** | 22/27 kW | 25/30 kW | 32/38 kW | 36/45 kW | 60 kW |
| **Engine** | 2.4 L | 1.5 L | 2.4 L | 2.4 L | 2.4 L |
| 0.028 in (0.71 mm) | | | • | | • |
| 0.035 in (0.9 mm ) | | • | | | |
| 0.042-0.046 in (1.07-1.17 mm) | • | | | • | |

8. Adjust spark plug gap by carefully bending ground electrode towards or away from center electrode as needed.
9. Finger tighten spark plugs into cylinder head.
10. Tighten spark plug to 18 ft-lb (25 Nm) using a spark plug socket.
11. Install spark plug cables onto spark plug terminals.
12. Verify spark plug cables are secured in cable clips at top of valve cover.

### Final Instructions

If only performing Schedule A and Schedule B maintenance procedures, proceed as follows:

1. Install battery negative cable (black) onto battery negative (-) terminal.
2. Install left and right side access panels. See ***Access Panels***.
3. See ***Returning To Service***.

## Schedule C Maintenance

**NOTE:** Perform Schedule C maintenance after 1,000 hours of service. Before proceeding below, first perform all tasks listed under ***Schedule A Maintenance*** and ***Schedule B Maintenance***.

**IMPORTANT NOTE: The following procedures require special tools and skills. Contact an IASD to perform these tasks.**

1. Remove battery negative cable (black) from battery negative (-) terminal.
2. Proceed as follows:
   - Replace timing belt (2.4L engines only).
   - Tighten critical fasteners.
   - Replace upper and lower radiator hoses.
   - Replace engine coolant bypass hoses.
   - Replace block heater hoses.

   **NOTE:** Reset the A-B-C/Year time maintenance schedule counter using the Dealer Sub Menu (password required).
3. Install battery negative cable (black) onto battery negative (-) terminal.
4. Install front access panel. Install left and right side access panels. See ***Access Panels***.
5. See ***Returning To Service***.

## Returning To Service

Proceed as follows to return unit to service:

1. See ***Figure 5-5***. Pull up rubber flap covering fuse holder and install 7.5 amp fuse (A).
2. Install T1 fuse in transfer switch.
3. Verify both generator emergency shutdown switches are ON (CLOSED). See ***Figure 3-6*** for locations.
4. Press AUTO on control panel. A green LED will illuminate to confirm system is in AUTO mode (B).
5. Set generator MLCB (generator disconnect) to ON (CLOSED) (C).
6. Close viewing window.
7. Remove DO NOT OPERATE tag or placard from both control panel and transfer switch.
8. Reset time and date.

## Lube Oil Maintainer System

### Description

**NOTE:** Oil reservoir is empty when shipped from factory. Fill with clean engine oil to activate system.

The 36 kW, 45 kW, and 60 kW models are equipped with a lube oil maintainer system. The system is installed at the factory and calibrated at the factory to the correct engine-running crankcase oil level. As needed, the system keeps the engine lubricating oil full by automatically adding clean oil from the oil supply tank.

**NOTE:** The lube oil maintainer system is equipped with three wires (red, white, black) which are not used in this unit.

See ***Figure 5-20***. The green bar (A) observed through the viewing lens (B) shows the normal oil level operating range of the lube oil maintainer regulator during engine running operation. When the oil level is within the green bar, the internal float holds the inlet valve closed to keep the crankcase oil at the current level.

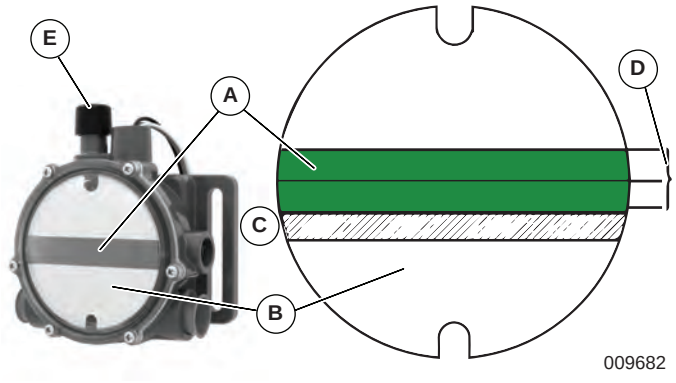



***Figure 5-20. Lube Oil Maintainer Regulator***

As the engine uses oil, the float drops to open the inlet valve and allow clean oil to be supplied to the crankcase, replenishing engine oil to the full mark indicated on the oil dipstick. The float then rises with the crankcase oil level until it reaches a point where the inlet valve closes.

When the oil level as observed through the viewing lens is below the normal operating range green bar, it is an indication the oil supply tank is low or the oil inlet screen is clogged (C).

**NOTE:** It is normal for the oil level to be above the normal operating range green bar (D) when engine is not running.

**NOTE:** See ***Figure 5-21***. When changing engine oil, always close the shutoff valve to avoid draining the clean oil in the oil supply tank with the crankcase oil.

## Lube Oil Maintainer Components

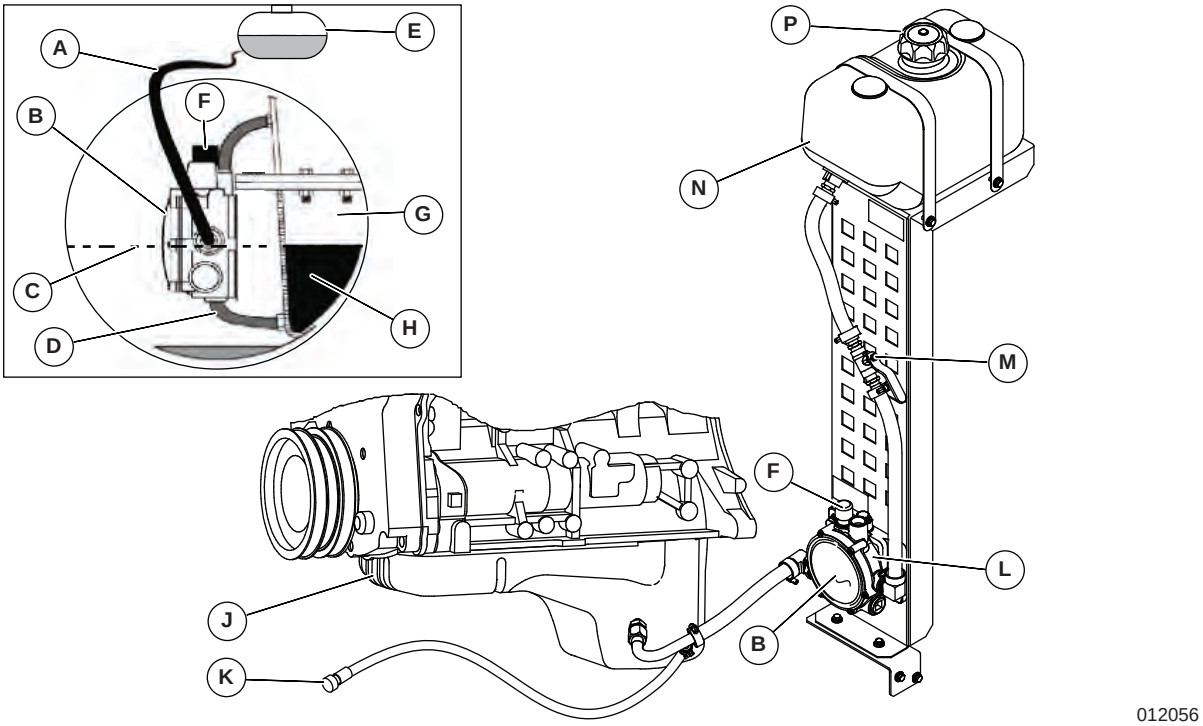



***Figure 5-21. Lube Oil Maintainer Assembly and Function Diagram***

| Item | Item Description | Item | Item Description | Item | Item Description |
|---|---|---|---|---|---|
| A | Oil inlet hose | F | Test button | L | Regulator |
| B | Regulator viewing lens | G | Running engine crankcase | M | Oil Shutoff valve |
| C | Center of green bar | H | Oil level | N | 2.5 gal (9.46 L) Oil supply tank |
| D | Crankcase hose | J | Engine crankcase oil pan | P | Oil Fill cap |
| E | Oil supply tank | K | Oil drain hose | | |

### Filling Oil Supply Tank

Proceed as follows to fill oil supply tank:

1. See ***Figure 5-22***. Rotate plastic cover counter-clockwise and remove from top of enclosure.

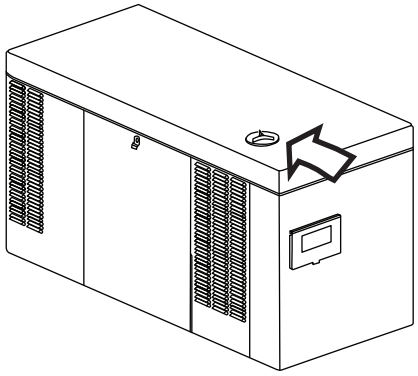



***Figure 5-22. Access Oil Supply Tank***

2. See ***Figure 5-21***. Remove oil fill cap at top of oil supply tank (P).
3. Add clean engine oil to oil supply tank (2.5 gal [9.46 L] capacity).
4. Install oil fill cap at top of oil supply tank.
5. Install plastic cover at top of enclosure and rotate clockwise until tight.

### Test Functionality

See ***Figure 5-20***. Momentarily press test button (E) to verify float is operating correctly.

**NOTE:** Do not hold the test button down for a prolonged period of time or the crankcase can be over filled. Over filling the crankcase can result in engine damage.

### Oil Shutoff Valve

See ***Figure 5-21*** and ***Figure 5-23***. When draining engine crankcase oil, always close shutoff valve to avoid draining clean oil from supply tank.

After filling crankcase with clean oil, open shutoff valve to enable operation of lube oil maintainer system.

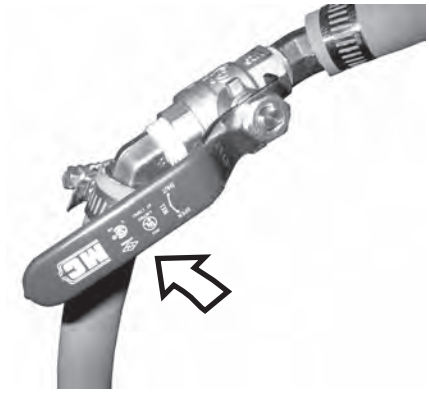



***Figure 5-23. Shutoff Valve (Shown in Open Position)***

## Removing From Service During Utility Outages

If, during prolonged utility outages, the user wishes to remove unit from service to conserve fuel, reduce run hours, or to perform maintenance tasks, then complete the steps listed below.

**IMPORTANT NOTE: Failure to abide by this procedure can result in equipment damage.**

Proceed as follows to remove generator from service while running in AUTO and online:

1. Set utility MLCB to OFF (OPEN).
2. Open viewing window. See ***Opening Viewing Window***.
3. Set generator MLCB (generator disconnect) to OFF (OPEN).
4. Press OFF on control panel. A red LED will illuminate to confirm system is in OFF mode.

   **NOTE:** If inspection and / or maintenance tasks are to be performed, complete the additional steps listed below.
5. Remove T1 fuse from transfer switch.
6. Pull up rubber flap covering fuse holder and remove 7.5 amp fuse.
7. Remove negative battery cable (black) from negative (-) battery terminal.
8. Place a DO NOT OPERATE tag or placard on both control panel and transfer switch.

Proceed as follows to return generator to service:

**NOTE:** If inspection and / or maintenance tasks were performed, start with step 1. If unit was just shut down to conserve fuel or to reduce run hours, start at step 5.

1. Install negative battery cable (black) onto negative (-) battery terminal.
2. Pull up rubber flap covering fuse holder and install 7.5 amp fuse.
3. Install T1 fuse in transfer switch.
4. Remove the DO NOT OPERATE tag or placard from both control panel and transfer switch.
5. Press AUTO on control panel. A green LED will illuminate to confirm system is in AUTO mode. Allow generator to start and run for a few minutes.
6. Set generator MLCB (generator disconnect) to ON (CLOSED).
7. Set utility MLCB to ON (CLOSED).
8. Close viewing window.

# Storage

## Preparing For Storage



**⚠WARNING**

Explosion. Batteries emit explosive gases. Always disconnect negative battery cable first to avoid spark. Failure to do so could result in death or serious injury.

(W000238)

If generator cannot be exercised every seven days and will be out of service longer than 90 days, proceed as follows to prepare unit for storage:

1. Open viewing window. See ***Opening Viewing Window***.
2. Press MANUAL on control panel to start engine. A blue LED will illuminate to confirm system is in MANUAL mode.
3. Allow engine to run until it reaches normal operating temperature.
4. Press OFF on control panel. A red LED will illuminate to confirm system is in OFF mode.
5. Set generator MLCB (generator disconnect) to OFF (OPEN).
6. Pull up rubber flap covering fuse holder and remove 7.5 amp fuse.
7. Turn off utility power to transfer switch.
8. Place a DO NOT OPERATE tag or placard on both control panel and transfer switch.
9. Wait five minutes for engine to cool.
10. Remove left and right side access panels. See ***Access Panels***.

    **NOTE:** On 36 kW, 45 kW, and 60 kW models, close shutoff valve to avoid draining oil supply tank with crankcase oil. For more information, see ***Lube Oil Maintainer System***.
11. Remove oil drain hose from holding clamp.
12. Use one wrench to hold hex on hose fitting (to prevent rotation), and use second wrench to remove drain plug.
13. Drain oil into a suitable container.
14. Install drain plug onto end of oil drain hose.
15. Install oil drain hose into holding clamp.
16. Rotate oil filter counterclockwise to remove from oil filter adapter.
17. Apply a light coat of clean engine oil to gasket of new oil filter.
18. Install oil filter by hand until gasket just contacts oil filter adapter. Tighten oil filter an additional three-quarter to one full turn.
19. Remove oil fill cap and fill engine with recommended oil. See ***Engine Oil Recommendations***.
20. Install oil fill cap.

    **NOTE:** Dispose of used oil and oil filter per national, state, or local codes.
21. Remove negative battery cable (black) from negative (-) battery terminal.
22. Remove positive battery cable (red) from positive (+) battery terminal.
23. Remove two screws to release battery hold-down clamp from platform.
24. Remove battery and store in a cool, dry room.
25. Install left and right side access panels. See ***Access Panels***.
26. Thoroughly clean and wipe down generator. See ***Corrosion Protection***.

## Returning to Service From Storage



**⚠WARNING**

Explosion. Batteries emit explosive gases. Always connect positive battery cable first to avoid spark. Failure to do so could result in death or serious injury.

(W000133)

Proceed as follows to return unit to service after storage:

1. Thoroughly clean and wipe down generator. See ***Corrosion Protection***.
2. Remove left and right side access panels. See ***Access Panels***.
3. Install battery onto tray oriented with negative (-) battery terminal toward front of enclosure.
4. Install two screws with nylon washers to secure battery hold-down clamp to tray.
5. Inspect battery. See ***Inspecting Battery Condition***.
6. Install positive battery cable (red) onto positive (+) battery terminal.
7. Install negative battery cable (black) onto negative (-) battery terminal.
8. Check oil level and add oil as necessary. **DO NOT OVERFILL**.

    **NOTE:** On 36 kW, 45 kW, and 60 kW models, open oil shutoff valve to enable ***Lube Oil Maintainer System***.
9. Open viewing window. See ***Opening Viewing Window***.
10. Pull up rubber flap covering fuse holder and install 7.5 amp fuse.

11. Set generator MLCB (generator disconnect) to ON (CLOSED).
12. Press MANUAL on control panel to start engine. A blue LED will illuminate to confirm system is in MANUAL mode.
13. Allow engine to run until it reaches normal operating temperature. Inspect for leaks while engine is running.
14. Press OFF on control panel. A red LED will illuminate to confirm system is in OFF mode.
15. Install left and right side access panels. See ***Access Panels***.
16. Turn on utility power to transfer switch.
17. Press AUTO on control panel. A green LED will illuminate to confirm system is in AUTO mode.
18. Reset time and date.
19. Close viewing window.

## Attention After Submersion

Do NOT start and operate the generator if it has been submerged in water. Have an IASD thoroughly clean, dry, and inspect the generator following any submersion. If the structure (home) has been flooded, it should be inspected by a certified electrician to verify there won't be any electrical problems during generator operation or when utility power is returned.

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# Section 6: Troubleshooting

## Engine Troubleshooting

| Problem | Cause | Correction |
|---|---|---|
| Engine will not crank. | Fuse blown. | Replace 7.5 amp fuse in generator control panel. Correct short circuit condition if fuse blows again. |
| | Loose, corroded, or faulty battery cables. | Tighten, clean, or replace as necessary. Contact an IASD for assistance. |
| | Faulty starter contact. | |
| | Faulty starter motor. | |
| | Discharged battery. | Charge or replace battery. |
| Engine cranks but will not start. | Out of fuel. | Replenish fuel. Turn on fuel supply. |
| | Faulty fuel solenoid. | Contact an IASD for assistance. |
| | Open F1 7.5 amp fuse. | Replace F1 7.5 amp fuse if fuse blows again. Contact an IASD for assistance. |
| | Open F2 15 amp fuse. | Replace F2 15 amp fuse if fuse blows again. Contact an IASD for assistance. |
| | Faulty fuel system. | Contact an IASD for assistance. |
| | No fuel supply. | Turn on fuel supply. Contact an IASD for assistance. |
| Engine starts hard and runs rough. | Air cleaner plugged or damaged. | Check / replace air cleaner. |
| Generator is set to OFF, but the engine continues to run. | Faulty keypad. | Contact an IASD for assistance. |
| | Faulty control board. | |
| No AC output from the generator. | Generator MLCB (generator disconnect) is OFF (OPEN). | Set generator MLCB (generator disconnect) to ON (CLOSED). |
| | Generator internal failure. | Contact an IASD for assistance. |
| No transfer to standby after utility source failure. | Faulty transfer switch coil. | Contact an IASD for assistance. |
| | Faulty transfer relay. | |
| | Transfer relay circuit open. | |
| | Faulty control logic board. | |
| Unit consumes large amounts of oil. | Engine over filled with oil. | Adjust oil to correct level. |
| | Engine breather faulty. | Contact an IASD for assistance. |
| | Incorrect oil type or viscosity. | See ***Engine Oil Recommendations***. |
| | Damaged gasket, seal, or hose. | Inspect for oil leaks. |

## Controller Troubleshooting

| Active Alarm | Problem | Solution |
|---|---|---|
| NOT ACTIVATED | Unit will not start in AUTO with utility loss. | See ***Activating Unit***. |
| NONE | Unit running in AUTO but no power in house. | Inspect generator MLCB (generator disconnect). Contact an IASD if generator MLCB (generator disconnect) is set to ON (CLOSED). |
| NONE | Unit will not start in AUTO with utility loss. | Check screen for start delay countdown. If the startup delay is greater than expected, contact an IASD to adjust from 2 to 1,500 seconds. |
| HIGH TEMPERATURE | Unit shuts down during operation. | Inspect ventilation around the intake, exhaust, and rear of generator. Contact an IASD if no obstruction is found. |
| OVERLOAD | Unit shuts down during operation. | Clear alarm and remove loads from the generator. Put unit in AUTO and restart. |
| RPM SENSE LOSS | Unit was running and shuts down, attempts to restart. | Clear alarm and remove loads from the generator. Put unit in AUTO and restart. If problem returns, contact an IASD to investigate possible fuel issue. |
| LOW OIL PRESSURE | Unit will not start in AUTO with utility loss. | Check oil level. Add oil per ***Replacing Lubricating Oil and Oil Filter***. Contact an IASD if oil level is correct. |
| RPM SENSE LOSS | Unit will not start in AUTO with utility loss. | Clear alarm. From the MAIN menu on the control panel, navigate to the BATTERY MENU. Contact an IASD if battery is GOOD. Replace battery if CHECK BATTERY is displayed. |
| OVERCRANK | Unit will not start in AUTO with utility loss. | Clear alarm. Attempt to start the unit in MANUAL. If it does not start or starts and runs rough, contact an IASD. |
| OVERSPEED | Unit will not start in AUTO with utility loss. | Contact an IASD. |
| UNDER VOLTAGE | Unit will not start in AUTO with utility loss. | Contact an IASD. |
| UNDERSPEED | Unit will not start in AUTO with utility loss. | Contact an IASD. |
| WIRING ERROR | Unit will not start in AUTO with utility loss. | Verify installation wiring and contact an IASD. |
| OVERVOLTAGE | Unit will not start in AUTO with utility loss. | Contact an IASD. |
| LOW BATTERY | Warning active. | Clear alarm. From the MAIN menu on the control panel, navigate to the BATTERY MENU. Contact IASD if battery is GOOD. Replace battery if CHECK BATTERY is displayed. |
| BATTERY PROBLEM | Warning active. | Contact an IASD. |
| CHARGER WARNING | Warning active. | Contact an IASD. |
| SERVICE SCHEDULE A | Warning active. | Perform SERVICE SCHEDULE A maintenance; press ENTER to clear. |
| SERVICE SCHEDULE B | Warning active. | Perform SERVICE SCHEDULE B maintenance; press ENTER to clear. |

| Active Alarm | Problem | Solution |
|---|---|---|
| SERVICE SCHEDULE C | Warning active. | Perform SERVICE SCHEDULE C maintenance; press ENTER to clear. |
| GENERATOR EMERGENCY SHUTDOWN | Unit will not start in AUTO with utility loss. | Verify both generator emergency shutdown switches are ON (CLOSED). See ***Testing Generator Emergency Shutdown Switch Operation*** for the locations. |

## Generac Generator Connectivity Accessory, Cellular (GGCAC)

| Description | Pattern | Description | Troubleshooting |
|---|---|---|---|
| Solid | — | The device is fully functional. | None. |
| Pulsing | On and off | The device is booting and attempting to establish a cellular connection. | This is expected behavior. |
| LED off | — | The device is not powered. | Verify battery is connected. |
| | | | Verify cable harness is connected to device (threaded connection is fully seated), and is connected to the generator controller. |
| | | | Replace cable harness if problem persists. |
| | | | Replace device if problem still persists. |
| Blinking | 1 Blink | There is an issue communicating with the generator controller. | Verify cable harness is securely connected to generator controller. |
| | | | Verify generator controller is operational. |
| | | | Replace cable harness if problem persists. |
| | 2 Blinks | There is a cellular communication error*. | Inspect environment for any metal objects or other mechanical interference which may block cellular performance. |
| | | | Clear any debris which may be contributing to signal degradation, if possible. |
| | | | Communicate location of generator installation to Generac for further investigation of the area if problem persists. |
| * See Generac Generator Connectivity Accessory, Cellular (GGCAC) device owner's manual for further usage and troubleshooting information. | | | |

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